



## Audit Changes Survey

As outlined in the Workers' Compensation Division's June 8, 2009, industry notice, the division is changing the way it conducts claims processing performance audits. WCD would like industry input on the proposed changes. Your responses to this survey will help us design future audits that allow WCD to monitor industry performance while minimizing burdens and intrusiveness on companies.

Three performance areas in the proposed annual audit (timeliness of ongoing time-loss payments, and timeliness and accuracy of worker reimbursement payments) will require WCD to obtain annual payment data from insurers to develop appropriate audit samples. We will need five data elements: worker's name, claim number, date of injury, number of payments made in the 12-month period specified, and number of those payments at each processing location.

1. Is it feasible for your company to provide this payment data in an annual data transmission?  
 Yes  
 No
2. What format would you use to submit this data to us?
3. When could your company easily provide this data?  
 Anytime in the year  
 End of the fiscal year  
 End of the calendar year
4. If it is not feasible to provide this data, what are the barriers?
5. What other options do you suggest for the Workers' Compensation Division to obtain the data for sampling purposes?
6. Additional comments regarding any of the information contained in the June 4, 2009, industry notice: