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Five Steps to Begin Workers' Compensation eBilling

The first five steps you should take in order to begin workers' compensation eBilling:

1. Assess your current billing workflow and identify your high-volume workers' compensation payers.

2. Contact your high-volume payers and find out about their eBilling capability, possible clearinghouse requirements, and other key technical information (state-specific requirements).

3. Contact your current technology vendors to find out what they can offer you in the way of help and connectivity for all your key payers.

4. Determine what will work best for you and your practice management systems, your connectivity options (direct, clearinghouse, etc.), attachment solutions, and start-up/maintenance costs. *(See 'Work Comp eBilling Technical Checklist')*

5. Begin implementation with your payers. Testing is a key component to ensure that all your eBilling processes will work for all your key payers.

The American Medical Association (AMA) has website resources for providers who want to know more about workers' compensation eBilling:

- www.ama-assn.org/go/workerscomp
- www.ama-assn.org/go/pmalerts
- www.ama-assn.org/go/paperlessgroup

Also on the AMA's website, "Heal the Claims Process"™

Do you wish you had more time and resources to devote to caring for your patients? The AMA's "Heal the Claims Process"™ campaign's goal is to reduce the cost of managing the claims revenue cycle from as much as 14 percent of revenue to just 1 percent, allowing you to refocus your resources on patient care and worry less about administrative tasks.