



BULLETIN NO. 352 (Revised) June 2, 2025

TO: Insurers, self-insured employers, medical service providers, clinics, and other interested parties

SUBJECT: Fee Discount Agreement form and reporting

This bulletin provides the form and reporting process that insurers and self-insured employers must use before applying discounts to payments under Oregon Administrative Rule (OAR) 436-009-0040. Form 3659, "Fee Discount Agreement," is for insurers, selfinsured employers, medical service providers, or clinics to use when entering into a Fee Discount Agreement. The division is updating this bulletin to provide updated division contact information and to make other minor non-substantive changes. No changes were made to Form 3659. This bulletin replaces Bulletin 352 issued Dec. 18, 2008.

Form 3659 must:

- Be used for all Fee Discount Agreements
- Be printed on the medical service provider's or clinic's letterhead
- Be signed, dated, and reported to the Workers' Compensation Division

Fee Discount Agreements may not be amended. A new Fee Discount Agreement must be reported to the division to change the terms between the parties.

Before insurers and self-insured employers can apply fee discounts to medical billings, they must:

- Request a Personal Identification Number (PIN) from the Workers' Compensation Division
- Create an online account with the Workers' Compensation Division
- Report all Fee Discount Agreements to the Workers' Compensation Division online

To request a PIN, go to the Workers' Compensation Division's website at <u>https://www4.cbs.state.or.us/exs/wcd/feedisc/</u>. Enter the required information, and a PIN will be emailed to you. PINs will be emailed Monday thru Friday, 8 a.m. to 5 p.m., not including holidays and weekends. It may take up to two business days to process PIN requests.

After receiving the PIN, go to <u>https://www4.cbs.state.or.us/exs/wcd/feedisc/</u>, enter the PIN, and select "Create Account." This only needs to be done once.

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Go to <u>https://www4.cbs.state.or.us/exs/wcd/feedisc/</u> select "Register Agreements" and enter the information on the Web form. Review the information, certify the registration, and retain a copy of the acknowledgement for your records.

For more information on Fee Discount Agreements, visit the Workers' Compensation Division's website at <u>www.wcd.oregon.gov</u>, click on "Laws and Rules, and review the Division 009 rules, specifically OAR 436-009-0018 and 0040.

If you have questions about this bulletin, contact the Medical Resolution Team at 503-947-7606 or email <u>wcd.medicalquestions@dcbs.oregon.gov</u>.

Matt West, Administrator Workers' Compensation Division

Note to health care providers: We now have a link that will take you directly to the division's health care provider webpage: <u>www.oregonwcdoc.info</u>.

Distribution: WCD-LY, GovDelivery electronic mailing lists

Attachment: Form 3659 (12/08)