



Oregon

Kate Brown, Governor

Department of Consumer and Business Services

Workers' Compensation Division

350 Winter St. NE

P.O. Box 14480

Salem, OR 97309-0405

503-947-7810

Toll free: 800-452-0288

Fax: 503-947-7581

www.wcd.oregon.gov

Industry Notice

Dec. 17, 2020

To: Oregon workers' compensation community

Subject: Removal of Social Security number field from Forms 801 and 827; Grace period

The Workers' Compensation Division (WCD) is sending this industry notice to make sure the workers' compensation community is aware of the removal of the Social Security number (SSN) field from Form 801, "Report of Job Injury or Illness," and Form 827, "Worker's and Health Care Provider's Report for Workers' Compensation Claims."

The decision to remove the SSN field implements a recommendation by the Management-Labor Advisory Committee that the Department of Consumer and Business Services convene a stakeholder group to discuss the use of the SSN on the Form 801. The committee heard concerns that the request for a worker's SSN on the most common injury reporting form has a chilling effect on workers filing claims. After obtaining and considering public input, WCD made the decision to remove the SSN field from Forms 801 and 827, effective Jan. 1, 2021.

Effective Jan. 1, 2021:

- Form 801, "Report of Job Injury or Illness," no longer includes a space for the worker's SSN.
- Form 827, "Worker's and Health Care Provider's Report for Workers' Compensation Claims," no longer includes a space for the worker's SSN.
- OAR 436-060-0010(3) no longer references a worker's SSN.
- Form 3283, "A Guide for Workers Recently Hurt on the Job," is revised, updating language under the section newly titled "The collection and use of your Social Security number."

Insurer reporting of the SSN to WCD: The removal of the field for the SSN on Forms 801 and 827 does not affect the requirements for the insurer to report the SSN on [Form 1502](#) when reporting claims under OAR 436-060-0011(4)(b)(B).

Grace period for transitioning to new forms: WCD encourages use of the new forms, beginning Jan. 1, 2021. However, based on feedback received from stakeholders during the Rules Advisory Committee meeting, insurers, employers, and medical providers may use their stock of older forms with the SSN field through Feb. 28, 2021. Effective March 1, 2021, only the updated Forms 801, 827, and 3283 must be used.

Availability of new forms: All forms and their other-language equivalents are available on our website <http://wcd.oregon.gov/forms/Pages/forms.aspx>. Health care providers can order supplies of the carbonless, multi-part Form 827 and Form 827s (Spanish) from the division by calling 503-947-7627 or ordering online: <https://wcd.oregon.gov/Pages/publication-order-form.aspx>.

Will insurer-modified forms require director approval under OAR 436-060-0003(3)(b)?: If the insurer is limiting changes to its director-approved modified form to mirror those made by WCD, re-requesting director approval under OAR 436-060-0003(3)(b) is not required. If any other change is made to the form, then the form must be approved by the director before it may be used.

Medical providers: The removal of the field for the worker's SSN on Form 827 does not prevent a medical provider from requesting the worker's SSN in a different way if needed for clinic operations.

If you have questions about this notice, contact:

- Audit Unit (claims processing, audit questions): wcd.askanauditor@oregon.gov
- Other questions: workcomp.questions@oregon.gov or 800-452-0288 (toll-free)

We value your input and are committed to working with our partners to improve the workers' compensation system.

A handwritten signature in blue ink that reads "Sally Coen". The signature is written in a cursive style with a large initial "S" and a long, sweeping underline.

Sally Coen, Administrator
Workers' Compensation Division

Distribution: GovDelivery