

Worker Leasing Oregon Administrative Rules Chapter 436, Division 180

Effective July 1, 2018 TABLE OF CONTENTS

Rule		Page
Summary of cha	nges effective July 1, 2018:	1
436-180-0003	Administration of Rules	2
436-180-0005	Definitions	2
436-180-0008	Requests for Hearings or Administrative Review	5
436-180-0100	Responsibility for Providing Coverage under a Lease Arrangement	6
436-180-0110	Notice of Client Coverage; Changes to Coverage Information; Termination; Reinstatements	7
436-180-0120	Temporary Worker Distinguished from Leased Worker	9
436-180-0140	Qualifications, Applications, and Renewals for License as a Worker Leasing Company	11
436-180-0150	Recordkeeping and Reporting Requirements	18
436-180-0155	Reporting Requirements of a Self-Insured Worker Leasing Company .	19
436-180-0160	Suspension or Revocation of License	20
436-180-0170	Monitoring and Auditing	22
436-180-0200	Assessment of Civil Penalties	23

NOTE: These rules are adopted as new division 180 of OAR chapter 436. Prior rules governing worker leasing were in OAR 436-050. We are presenting these rules showing marked revisions from 436-050. Revisions are marked as follows: new text | deleted text. Please note that division 050 will still include rules 0003, 0005, and 0008, but that rules 0400 through 0480 have been repealed (as of 7/1/2018). For a list of historical rules, visit: https://wcd.oregon.gov/laws/Documents/Rule history/436 history.pdf.

OREGON ADMINISTRATIVE RULES CHAPTER 436, DIVISION 180

Summary of changes effective July 1, 2018:

- Adopted rule 0003 describes the purpose of the rules in division 180 and explains that the
 director may waive procedural rules as justice requires, unless otherwise obligated by
 statute.
- Adopted rule 0005 defines words and terms used in division 180.
- Adopted rule 0008 describes procedures for parties to request administrative review and hearings; rule 0008 also adopts specific timeframes for requests for hearing on orders denying an application for a worker leasing license and emergency orders of suspension or revocation.
- Adopted rule 0100 explains responsibilities of worker leasing companies to provide workers' compensation coverage for their clients, and also when a client's workers' compensation policy coverage extends to leased workers; rule 0100 also states that a person may not obtain workers by contract and for a fee on a non-temporary basis from an unlicensed worker leasing company.
- Adopted rule 0110 describes reporting requirements and timeframes for worker leasing companies notice of client coverage, changes or corrections to coverage information, termination of client coverage, and reinstatement of coverage.
- Adopted rule 0120 explains how the division distinguishes temporary workers from leased workers; rule 0120 also provides that if a temporary service provider does not maintain contemporaneous written documentation of a temporary placement, the director will investigate to determine if the workers were provided on a temporary basis.
- Adopted rule 0140 describes the qualifications and requirements for a worker leasing license; rule 0140 also describes the application process for full licensing, limited licensing, and renewals; the procedures for denials and disqualifications; and how to appeal a denial or disqualification.
- Adopted rule 0150 describes recordkeeping requirements for worker leasing companies.
- Adopted rule 0155 describes requirements for a self-insured worker leasing company to maintain and report to the National Council on Compensation Insurance (NCCI) separate statistical data for each client.
- Adopted rule 0160 explains the procedures for suspension or revocation of a worker leasing license.
- Adopted rule 0170 explains how the director will monitor and audit worker leasing companies, temporary service providers, and clients.
- Adopted rule 0200 describes potential civil penalties that may be applied for violations of worker leasing statutes, rules, or orders of the director, and that any person or controlling person that knowingly makes a false statement may also be subject to penalties under ORS 656.990.

436-180-0003 Applicabi 050-0003]

Applicability and Purpose Administration of these Rules [Formerly 436-

(1) Purpose.

These rules carry out the provisions of the workers' compensation law ORS 656.403(4); 656.850; and 656.855 related to worker leasing companies related to employers' and insurers' responsibilities to cover subject workers for compensable injuries and illnesses.

(2) Applicability.

The requirements of OAR 436-050-0165, 436-050-0170, 436-050-0175, 436-050-0180, 436-050-0190, 436-050-0200, 436-050-0205, 436-050-0210 and 436-050-0220 apply to both self-insured employers and self-insured employer groups. References in those rules to "employer" include employer groups, and references to "self-insured employer" include self-insured employer groups.

(32) Director's discretion.

The director may waive procedural rules as justice requires, unless otherwise obligated by statute.

Statutory authority: ORS 656.726(4) and 656.855)
Statutes implemented: ORS 656.403(4); ORS 656.017, 656.029, 656.126, 656.407, 656.419, 656.423, 656.427, 656.430, 656.434, 656.443, 656.447, 656.455, 656.745, 656.850 and, 656.855, and 731.475
Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0005 Definitions [Formerly 436-050-0005]

Unless a term is defined elsewhere in these rules, the definitions of ORS <u>chapter</u>-656.005 and <u>656.850</u> are incorporated by reference and made a part of these rules. For the purpose of these rules, unless the context requires otherwise:

- (1) "Assigned claims agent" means an entity selected by the director to process the claims of a non-complying employer under ORS 656.054.
- (2) "Audited financial statement" means a financial statement audited by an outside accounting firm.
- (3) "Cancel" or "cancellation" in relation to an insurance policy means ending the policy at a date before its expiration date.
- (1) "Board" means the Workers' Compensation Board and includes its Hearings Division.
- (42) "Client" means a person to whom workers are provided under contract and for a fee on a temporary or leased basis. "Client" does not include a person that shares common majority ownership with the person providing workers under contract and for a fee.
- (3) "Common majority ownership" means the same person or group of persons owns more than 50 percent of each entity. If an entity owns a majority interest in another entity, which in turn owns a majority interest in another entity, all entities so related are considered to share common majority interest.
- (54) "Controlling person" means:

- (a-) aA person having substantial ownership or who holds an ownership interest greater than or equal to the lesser of:
 - (A) The average ownership interest of all owners; or
 - (B) 10 percent;
- (b) A person who is an officer or director of a corporation; a member or manager of a limited liability company; a partner of a partnership; or
- (c) anAn individual who has, directly or indirectly, the power to direct or cause the direction of the management, policies, or operation of a person offering worker leasing services company.
- (5) "Coverage" means assurance that subject workers and their beneficiaries will receive compensation for compensable injuries as provided for under ORS chapter 656 through a workers' compensation insurance policy or by a self-insured employer.
- (66) "Days" means calendar days unless otherwise specified.
- (7) "Default" means failure of an employer, insurer, or self-insured employer to pay the moneys due the director under ORS 656.506, 656.612, and 656.614 at such intervals as the director directs.
- (87) "**Director**" means the director of the Department of Consumer and Business Services or the director's designee.
- (8) "Federal Employer Identification Number" or "FEIN" means the reporting number used by the Internal Revenue Service to identify a business entity for federal tax reporting purposes. "FEIN" does not include a Social Security Number or other reporting number used to identify an individual.
- (9) "Governmental subdivision" means cities, counties, special districts defined in ORS 198.010, intergovernmental agencies created under ORS 225.050, school districts as defined in ORS 255.005, public housing authorities created under ORS chapter 456, or regional council of governments created under ORS chapter 190.
- (10) "Hearings Division" means the Hearings Division of the Workers' Compensation Board.
- (11) "Insurer" means the State Accident Insurance Fund Corporation or an insurer authorized under ORS chapter 731 to transact workers' compensation insurance in Oregon.
- (129) "**Leased worker**" means any worker provided by a worker leasing company to a client on other than a "temporary basis," as described in OAR 436-050180-04200120.
- (10) "License" means an Oregon worker leasing license issued by the department under ORS 656.855.
- (13) "Nonrenewal" means the insurer's decision not to renew a policy at its expiration date.
- (4411) "**Person**" means an individual, partnership, corporation, joint venture, limited liability company, association, government agency, sole proprietorship, or other business entity allowed to do business in the state of Oregon.

- (15) "Premium" means the monetary consideration for an insurance policy.
- (16) "Premium assessments" means moneys due the director under ORS 656.612 and 656.614.
- (17) "Process claims" is the determination of compensability and management of compensation by an Oregon certified claims examiner.
- (4812) "**Proof of coverage**" has the same meaning as defined in OAR 436-162-0005.
- (19) "Reinstatement" means the continuation or reestablishing of workers' compensation insurance coverage, as noted by the effective date of the reinstatement, under a workers' compensation insurance policy that was previously canceled.
- (20) "Renewal" or "renew" means the issuance of a policy succeeding a previously issued policy or the issuance of a certificate or notice extending the terms of an existing policy for a specified period beyond its expiration date.
- (21) "Self-insured employer" means an employer who has been certified under ORS 656.430 as having met the qualifications of a self-insured employer set out by ORS 656.407.
- (22) "Self insured employer group" means five or more employers certified under ORS 656.430 as having met the qualifications of a self-insured employer set out by ORS 656.407 and OAR 436-050-0260 through 436-050-0340.
- (23) "Service company" means the contracted agent for an insurer, self-insured employer, or self-insured employer group authorized to process claims and make payment of compensation on behalf of the insurer, self-insured employer, or self-insured employer group.
- (24) "State" means the State of Oregon.
- (25) "Substantial ownership" means a percentage of ownership equal to or greater than the average percentage of ownership of all the owners, or ten percent, whichever is less.
- (2613) "Worker leasing company" means a "person," as described in section (14) of this rule, who that provides workers to a client, by contract and for a fee, as established in ORS 656.850 but does not include a person that provides workers to a client on a temporary basis, as described under OAR 436-180-0120. For the purposes of these rules, a professional employer organization (PEO) is a worker leasing company.
- (14) "Worker leasing contract" means the written agreement between a worker leasing company and a client that establishes the rights, duties, and obligations of each with respect to leased workers. For the purposes of these rules, the effective date of a worker leasing contract is the first date an Oregon subject worker begins work for a client under the contract.
- (2715) "Written" means information communicated in writing, and includes electronic records.

Statutory authority: ORS 656.726(4) Statutes implemented: ORS 656.726(4)

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0008 Requests for Hearings or Administrative Review [Formerly 436-050-0008]

(1) Request for hearing on an action concerning a worker's right to compensation.

Any party, or assigned claims agent, that disagrees with an action taken under these rules that concerns a worker's right to compensation, or the amount of compensation due, may request a hearing by the Hearings Division under ORS chapter 656 and OAR chapter 438.

(21) Request for hearing on proposed sanctions or civil penalties.

Any <u>personparty</u>, <u>or assigned claims agent</u>, that disagrees with a proposed order_, or <u>proposed</u> assessment of <u>a</u> civil penalty_, <u>of the director issued</u> under ORS <u>656.254</u>, 656.735, 656.745, or 656.750 may request a hearing by the <u>Hearings Divisionboard</u>. To request a hearing, the <u>party or assigned claims agentperson</u> must:

- (a) Mail or deliver a written request to the Workers' Compensation Division within 60 days of the mailing date of the proposed order or assessment; and
- (b) Specify, in the request, the reasons why the partyperson or assigned claims agent disagrees with the proposed order or assessment.

(3) Request for administrative review.

Any party, or assigned claims agent, that disagrees with an action taken under these rules other than as described in section (1) of this rule may request the director to conduct an administrative review of the action.

- (a) To request administrative review, the party or assigned claims agent must:
 - (A) Mail or deliver a written request for review to the Workers' Compensation Division within 90 days of the contested action; and
 - (B) Specify, in the request, the reasons why the party or assigned claims agent disagrees with the action.
- (b) Requests mailed more than 90 days after the contested action may be considered if the director determines there was good cause for delay, or that substantial injustice may otherwise result.

(42) Request for hearing on an action or order of the director. not concerning a worker's right to compensation

Any party, or assigned claims agent, person that disagrees with an action or order of the director under these rules other than as described in section (1) or (2) of this rule may request a hearing by filing a request under OAR 436-001-0019, subject to the following:

- (a) The request for hearing must be made in writing and must be filed:
 - (A) Within 60 days of the mailing date of an order denying an application for initial or renewal license;
 - (B) Within 90 days of an emergency suspension order suspending a license under OAR 436-180-0160(3); or

(C) Wwithin 30 days of the mailing date of the any other order or notice of action; and-

(b) OAR 436-001 applies to the hearing.

Statutory authority: ORS 656.704, and 656.726(4), and 656.745

Statutes implemented: ORS-656.254, 656.704, and 656.735, 656.740, 656.745, and 656.750

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

WORKER LEASING COMPANIES

436-180-0100 Responsibility for Providing Coverage under a Lease Arrangement [Formerly 436-180-0400]

(1) General.

Every worker leasing company providing workers to a client must satisfy the requirements of ORS 656.017, and 656.407, or 656.419.

(2) When the worker leasing company must provide coverage.

Except when the client provides coverage as described in section (3) of this rule, when a worker leasing company provides workers to a client, Everythe worker leasing company providing leased workers to a client must also provide workers' compensation insurance coverage for the leased workers and any subject workers of employed by the client.

(3) When the client provides coverage.

unless When during the term of the worker leasing contract, the director has client has an active workers' compensation insurance policy proof of coverage for a client-purchased policy on file, with the director or when the client is certified under ORS 656.430 as a self-insured employer.

(a) In the latter circumstance, tThe client's insurer or the self-insured employer coverage extends towill be deemed to provide insurance coverage for all the leased workers and any subject workers of employed by the client; and

(3)(b) The client will be considered a noncomplying employer If an insured client if it allows its coverage to terminate workers' compensation insurance policy to cancel or does not obtain a renewal of the policy, or if a self-insured client allows its certification to terminate, and the client and continues to lease or employ any subject workers, unless the client obtains new coverage or or has leased workers, the client will be considered a noncomplying employer unless the worker leasing company has made the filing notified the director that it provides coverage for the client with the director under OAR 436-050180-04100110(1).

(4) Leasing from more than one worker leasing company.

A client <u>ean can_obtain_may not leased</u> workers from <u>only more than one</u> worker leasing company at a time unless the client_<u>provides coverage as described under section (3) of this rule.</u> has an active workers' compensation insurance policy proof of coverage on file with the director or is certified under ORS 656.430 as a self-insured employer.

(5) Providing coverage to another worker leasing company.

A worker leasing company <u>must may</u> not provide <u>workers' compensation</u> coverage for another worker leasing company doing business in Oregon <u>or any other state</u>. <u>whether or not any of the worker leasing companies involved is licensedfor worker leasing in Oregon. This section does not apply when:</u>

- (a) Two or more worker leasing companies that share common majority ownership are included as named insureds on a single policy; and
- (b) Each worker leasing company separately meets the requirements of ORS 737.270(4).

(6) Leasing from unlicensed worker leasing company.

A client employer No person may not obtain workers by contract and for a fee on a non-temporary basis from an unlicensed worker leasing company.

Statutory authority: ORS 656.726(4) , 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0110 Notice to Director of Lease Arrangement Client Coverage; Changes to Coverage Information; Termination; Reinstatements [Formerly 436-050-0410]

(1) Notice of client coverage.

Within 14 days after the effective date of the lease arrangement or contract, a When a worker leasing company provides coverage to a client under OAR 436-180-0100(2), the worker leasing company must file written notice with the director and its insurer, using Form 2465, "Worker Leasing Notice to the Department of Consumer and Business Services," that it is providing leased workers to a client and workers' compensation coverage.subject to the following:

- (a) The Form 2465 must be filed within 30 days after the effective date of the worker leasing contract; and
- (b) The notice-Form 2465 must be correct, and complete, signed by an authorized representative of the worker leasing company, and must include:
 - (aA) The client's:
 - (Ai) Legal name and assumed business names, if any;
 - (Bii) FEIN or other tax reporting number;
 - (Ciii) Type of ownership;
 - (Div) <u>Primary nature of businessNorth American Industry Classification System</u> Code;
 - (v) Governing class code or National Council on Compensation Insurance (NCCI) code;
 - (Evi) Phone number, email address, and Mmailing address; and
 - (Fvii) Street address in of Oregon location; and

- (bB) The worker leasing company's:
 - (Ai) Legal name and assumed business names, if any;
 - (B) Mailing address;
 - (Cii) FEIN or other tax reporting number;
 - (Diii) WCD Oregon worker leasing license number, if any;
 - (E) Workers' compensation insurer's name (or "self-insured");
 - (iFv) Effective date of leasing contractOregon client coverage; and
 - (Gy) Contact name and phone number; and.
 - (H) A signature of a representative of the worker leasing company.

(2) Changes or corrections to client coverage information.

A worker leasing company must notify the director and its insurer of changes or corrections to information provided under section (1) of this rule using Form 3270, "Worker Leasing Update Notice," within 30 days after the effective date of a change, or knowledge a correction is needed.

(23) Termination of client coverage.

A worker leasing company may terminate its obligation to provide workers' compensation coverage to a client by giving providing written notice of the termination to its insurer, its elient, and the director written notice of the termination., subject to the following:

- (a) The worker leasing company may use Form 3271, "Worker Leasing Termination Notice," to satisfy the requirements of this section;
- (b) A-The notice of termination must state:
 - (A) The requested effective date and hour of the termination; but the
 - (B) The reason for the termination;
 - (C) The client's:
 - (i) Legal name and assumed business names, if any;
 - (ii) FEIN;
 - (iii) Phone number, email address, and mailing address; and
 - (D) The name, phone number, and signature of an authorized representative of the worker leasing company;
- (c) The notice must be sent to the client's last-known address by U.S. mail, and copied to the worker leasing company's insurer and the director;
- (d) The notice must be sent within 30 days after the final date of the lease arrangement, or knowledge that the client obtained other coverage;

- (e) Regardless of the requested effective date stated under paragraph (3)(b)(A), termination of the worker leasing company's obligation to provide coverage to the client will not be effective until at least:not less than
 - (A) The 30th days after the notice is received by the director; or. Notice to the client under this section must be given by mail, addressed to the client at its last known address.
 - (B) The effective date of other coverage for the client that has been filed with the director.

(4) Reinstatement of client coverage.

When a worker leasing company reinstates coverage to a client following a termination under section (3) of this rule, the worker leasing company must notify the director using Form 5361, "Worker Leasing Reinstatement Notice," subject to the following:

- (a) The Form 5361 must be filed within 30 days after the reinstatement becomes necessary; and
- (b) The Form 5361 must be correct, complete, signed by an authorized representative of the worker leasing company, and must include:
 - (A) The client's:
 - (i) Legal name and assumed business names, if any;
 - (ii) FEIN;
 - (iii) Phone number, and
 - (iv) Email address, if known;
 - (B) The worker leasing company's:
 - (i) Legal name and assumed business names, if any;
 - (ii) FEIN;
 - (iii) Oregon worker leasing license number; and
 - (iv) Contact name and phone number.

Statutory authority: ORS 656.726(4), 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0120 Temporary Worker Distinguished from Leased Worker [Formerly 436-050-0420]

(1) Temporary service providers.

A person that provides a worker to a client by contract and for a fee will be considered a temporary service provider if the worker is provided on a temporary basis, subject to the following:

- (a) "Temporary basis" means the worker was provided to supplement a client's regular workforce for a special situation, as a student worker, or as a probationary hire as described under ORS 656.850(1)(b). A person who provides a The worker to work for a elient will be considered to be providing provided the worker on a "temporary basis" only if there is contemporaneous written documentation of the placement; that indicates the duration of the work to be performed and that the worker is provided for a client's special situation under ORS 656.850(1)(b).
- (b) "Contemporaneous <u>written</u> documentation" means documents that are created at the time the temporary service provider and the client employer make the arrangements for placement of the worker. Upon the director's request, the documentation must be provided to the director by either the temporary service provider or the client. Contemporaneous documentation in support of workers being provided on a temporary basis The documents must indicate the expected duration of the placement, and:
 - (A) If the worker was provided to supplement a client's regular workforce for a special situation, the documentation must describe the special situation. A special situation includeses, but is not limited to one or more of the following conditions:
 - (ai) To cover An employee absences or employee leaves, from which the employee is expected to returnincluding but not limited to such things as maternity leave, vacation, jury duty, or illness from which the permanent worker will return to work;
 - (bii) To fill a professional skill shortage in skilled professional staff, including but not limited to, professionals such as engineers, architects, electricians, plumbers, pharmacists, nurses, or other professions, whether licensed or not, to supplement or satisfy a shortage of that skill for a known duration of time. Supporting documentation may include license information, and must establish whether the worker is provided to supplementing or to satisfying a client's employer's need for the skill;
 - (eiii) To staff aA seasonal or sporadic increase in workload; indicated by a temporary increase in demand upon an employer's normal workload that requires additional assistance in addition to the client's regular workforce to meet the demand. When the increased demand ends, the additional positions are eliminated. Documentation must include what constitutes the demand establishing the nature of the increase in workload why this special situation is beyond the norm; or
 - (div) To staff a A special assignment or project outside of the routine activities of the client's business, where the worker will be terminated or assigned to another temporary project upon completion. For example, a construction contractor may need assistance on a construction site to help clear branches and other debris after a windstorm so the regular construction crew can continue its work.

Documentation must describe the project and why it is unusual how it is outside of the routine activities of the client's business;

(eB) To hire a student worker that will be If the worker is provided and paid by a school district or community college through a work experience program. Documentation must include the name of the school or institution and the work experience program; or

(fC) To cover special situations If the worker is provided as a probationary new hire where and the worker has a reasonable expectation of transitioning to permanent employment with the client employer, and the evidence that the client employer uses a pre-established a probationary period in its overall employment selection program before obtaining workers from the person. Documentation must Evidence may include copies of the client's employer's written program, or a written agreement between the temporary service provider and the client establishing the probationary period before workers were provided; and

other evidence supporting the pre-established probationary period and overall employment selection program.

(2) (c) Either the person providing the worker or the client must provide the contemporaneous written documentation to the director upon request. If a person fails to provide the contemporaneous written documentation, the director will investigate to determine provides workers, by contract and for a fee, to work for a client and any suchif the workers are not was provided on a "temporary basis," If the director determines that the worker was provided on other than a temporary basis, that the person will be considered a worker leasing company.

(32) Persons providing leased and temporary workers.

If a person provides both leased workers and providing workers on both a leased and a temporary basis does not maintain the records required under OAR 436-180-0150(2), that person must maintain written records that show specifically which workers are provided on a temporary basis. If the written records do not specify which workers are provided on a temporary basis, all workers are deemedwill be considered to be leased workers.

Statutory authority: ORS 656.726(4), 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0140 Qualifications, Applications, and Renewals for License as a Worker Leasing Company [Formerly 436-050-0440]

(1) Prohibition against leasing workers without a license.

No person may perform services as a worker leasing company in Oregon without a valid <u>license.</u>

(12) Qualification for license.

Each person applying for To qualify for an initial license or renewal as a worker leasing company, a person must:

(a) Be either an Oregon corporation or other legal entity registered with the Oregon Secretary of State, Corporations Division to conduct business in this state Be registered

and authorized to do business in Oregon under ORS chapter 58, 60, 62, 63, 65, 67, 70, or 648, as applicable, or be a municipal or public corporation as defined in ORS 297.405;

- (b) Maintain workers' compensation coverage under ORS 656.017; and
- (c) Submit a complete application under this rule and be approved for licensure; and
- (d) Upon application approval and before licensure, pay the required licensing fee of \$2,050.

(23) Application for full leasing license.

Except as described in section (4) of this rule, Eeach person applying applicant for an initial license or renewal as a worker leasing company must submit a completed Form 2466, "Application for Oregon Worker Leasing License Application." The form and accompanying documentation must include:

- (a) Complete information for the applicant, including:
 - (aA) Legal and assumed business names;
 - (bB) Mailing address;
 - (eC) In state and out of state pPhone numbers;
 - (dD) FEIN or other tax reporting number;
 - (e) Type of business;
 - (#E) Physical address for Oregon of the principal place of business;
 - (g) Assumed business names;
 - (h) Name of workers' compensation insurer (or "self-insured") and policy number;
 - (‡F) Names and contact information, including a phone number and valid email address, for at least of thetwo representatives at the Oregon locations who are authorized to respond to inquiries about licensing, leasing, and coverage;
 - (j) List of controlling persons, and in the case of privately held entities all owners, including their names, titles, residence addresses, telephone numbers, email addresses, and dates of birth;
 - (kG) For a person applying for an initial license, a list A disclosure of all states where the person applicant operates as a worker leasing company or professional employer organization (PEO), including copies identification numbers and expiration dates of any licenses, registrations, recognitions, or certifications and disclosure of any that are not in good standing; from states that require those actions, and a verifiable statement that the remaining states of operation, if any, do not require licensure, registration, recognition, or certification to provide worker leasing or PEO services;
 - (1<u>H</u>) <u>Signed releases for Verification verification</u> of compliance with tax laws from Oregon Employment Department, Oregon Department of Revenue, and the Internal Revenue Service, <u>using Attachments A, B, and C of Form 2466</u>;

- (I) Written procedures that demonstrate how the applicant will ensure its clients provide adequate training, supervision, and instruction to meet the requirements of ORS chapter 654;
- (mJ) A_record<u>description</u> of any present or prior experience of providing workers by contract and for a fee in any state, by the person or any controlling person, and an explanation of that experience;
- (nK) A record of any proceedings related to bankruptcies, liens, default, or insolvency, including full details of the:
 - (i) Nature and dates of the actions;
 - (ii) Outcomes, and conditions imposed, including but not limited to: administrative orders, lawsuits, judgments, and discharges or permitted resignations;
 - (iii) Name and location of the court or jurisdiction, case numbers, and dates of any past, current, or pending proceedings; and
 - (iv) Identification numbers of any licenses, registrations, recognitions, or certifications affected by the actions; or
- (L) A record of any civil or criminal actions involving or demonstrating dishonesty or misrepresentation, including but not limited to: fraud, theft, burglary, embezzlement, deception, perjury, forgery, counterfeiting, bribery, extortion, money laundering; or securities, investments, or insurance violations on the part of the person-applicant or any controlling person. Records of such actions must include full details of:
 - (i) The nature and dates of the actions;
 - (ii) Outcomes, sentences, and conditions imposed, including but not limited to administrative orders, charges, guilty pleas, pleas of no contest, criminal convictions, lawsuits, judgments, and discharges or permitted resignations;
 - (iii) Name and location of the court or jurisdiction, case numbers, and dates of any past, current, or pending proceedings; and
 - (iv) Identification numbers of any licenses, registrations, recognitions, or certifications affected by the actions;
 - (A) Charges, guilty pleas, or pleas of no contest;
 - (B)Criminal convictions;
 - (C)Lawsuits:
 - (D) Judgments; or
 - (E) Discharges or permitted resignations based on allegations of these actions.
 - (o) Full details regarding any bankruptcy, liens, or action under subsection (n), including:

- (A) The nature and dates of the actions;
- (B) Outcomes, sentences, and conditions imposed;
- (C) Name and location of the court or jurisdiction in which any proceedings were held or are pending, and the dates of the proceedings; and
- (D) The designation and license number for any actions against a license;
- (pM) Full details A record of any administrative, civil, or criminal actions against the person applicant by a regulatory agency of any state regarding matters listed in subsection (n) or worker leasing activities. Records must include full details of:
 - (i) The nature and dates of the actions;
 - (ii) Outcomes, sentences, and conditions imposed, including but not limited to administrative orders, charges, guilty pleas, pleas of no contest, criminal convictions, lawsuits, judgments, and discharges or permitted resignations;
 - (iii) Name and location of the court or jurisdiction, case numbers, and dates of any past, current, or pending proceedings; and
 - (iv) Identification numbers of any licenses, registrations, recognitions, or certifications affected by the actions;
- (q) A plan of operation that demonstrates how the worker leasing company will meet the requirements of ORS chapter 654, The Oregon Safe Employment Act;
- (r) A plan of operation that demonstrates how the worker leasing company will collect and report the information necessary to establish each client's separate experience rating to the insurer providing workers' compensation coverage for each client, or to the National Council on Compensation Insurance for a self-insured worker leasing company and
- (b) Complete information for each controlling person, including:
 - (A) Full name, position, and date of birth;
 - (B) Any other names used;
 - (C) Residential and business address;
 - (D) Phone number;
 - (E) Email address:
 - (F) The information required under paragraphs (3)(a)(J) through (M) of this rule;
- (c) (s) A notarized signature affidavit from of an authorized representative of the applicant and a statement from each controlling person verifying the information provided is complete and truthful, and that there is no omission of material fact; and-
- (d) Any additional information requested by the director.

(3) The director may request additional information to further clarify the information and documentation submitted with the application. Under ORS 656.850(2), no person may perform services as a worker leasing company in Oregon without first being licensed to do so.

(4) Application for limited leasing license.

Notwithstanding section (3) of this rule, a person may apply for a limited leasing license by submitting Form 5362, "Worker Leasing License Application - Limited."

- (a) To qualify for a limited license, the person must:
 - (A) Be licensed or certified in a state that the director has determined has requirements substantially similar to the requirements of these rules;
 - (B) Have no more than:
 - (i) Two Oregon clients; and
 - (ii) Five leased workers, in total;
 - (C) Be domiciled in a state other than Oregon;
 - (D) Not maintain an Oregon location; and
 - (E) Not directly solicit clients located or domiciled in Oregon;
- (b) The application and accompanying documentation must include:
 - (A) The information required under paragraphs (3)(a)(A) through (I) of this rule;
 - (B) A notarized signature of an authorized representative of the applicant; and
 - (C) Any additional information requested by the director;
- (c) Upon approval of the application under section (5) of this rule, the applicant must pay the required licensing fee of \$2,050; and
- (d) After the license is issued, the licensee must submit a full application under section (3) of this rule within 30 days after the date it no longer qualifies for a limited license under subsection (4)(a).

(45) Review of application.

The director will review complete applications., and Following receipt of all information required under section (3) or (4) of this rule:

- (a) The director may request additional information to further clarify the information and documentation submitted with the application;
- (b) The director may conduct a background investigation of the person applying for a license applicant, an owner, or any controlling person. Information learned through a background investigation, or other information submitted during the application process, may be the basis for the director to refuse to issue or renew a license, or to disqualify the person applicant or a controlling person from making further application; and

- (5c) The director will notify the applicant of the decision to approve or deny the application in writing:
 - (A) If the application is denied, the notice will include the reason for the denial and how to appeal the decision; or
 - (B) If the application is approved, the director will issue a license upon receipt of the \$2,050 licensing fee under subsection (2)(d) of this rule.

(6) License renewal.

Each A license issued under these rules will automatically expire two years after the date of issuance it was issued unless renewed by the licensee. To renew a license, the worker leasing company must:

- (a) If the license was applied for under section (3) of this rule, ssubmit a complete a-Form 5364, "Worker Leasing rLicenseenewal aApplication Renewal," to the director at least 90 days before the expiration of the current worker leasing license. The form and accompanying documentation must include:
 - (A) The information required under paragraphs (3)(a)(A) through (I) of this rule;
 - (B) Disclosure of any information required under paragraphs (3)(a)(K) through (M) of this rule that has not been previously disclosed to the director;
 - (C) Complete information for each controlling person, including:
 - (i) Full name, position, and date of birth;
 - (ii) Any other names used;
 - (iii) Residential and business address;
 - (iv) Phone number;
 - (v) Email address; and
 - (vi) Disclosure of any information required under paragraphs (3)(a)(K) through (M) of this rule that has not been previously disclosed to the director;
 - (D) A notarized affidavit from an authorized representative of the applicant and a statement from each controlling person verifying the information provided is complete and truthful, and that there is no omission of material fact; or
- (b) If the license was applied for under section (4) of this rule, submit a complete Form 5362, "Worker Leasing License Application Limited," as described under subsection (4)(b) of this rule; and
- (c) <u>Submit Aany</u> supplemental material <u>necessary to establish a complete application</u>, <u>including any information</u> whether requested by the director, or submitted by the worker leasing company to establish a complete application, must be received by the director at least 45 days before expiration of the current license; and
- (d) Upon application approval, pay the required licensing fee of \$2,050.
- (7) Changes and corrections to application information.

The worker leasing company must notify the director in writing of any changes or corrections to information provided in any application approved under this rule within 30 days of the effective date of the change or knowledge of incorrect information.

(8) Electronic submission of application materials.

Notwithstanding any other section of this rule, with the director's prior authorization, an applicant may submit application materials electronically using the appropriate application form or an electronic equivalent that contains all of the information required by this rule.

(96) Denial of application.

The director may refuse to issuedeny an application for initial license or renewal a license or may disqualify a person, controlling person, or worker leasing company from applying for a license in the future for misrepresentation, failure to meet any of the requirements of ORS 656.850, 656.855, or these rules, or for reasons including, but not limited to:

- (a) Misrepresentation of information submitted in the application;
- (b) Failure to meet any of the requirements of ORS 656.850, 656.855, or these rules; or
- (ac) Denial of a previous application for, or prior suspension or revocation of, a worker leasing license by the director;
- (bd) Denial, suspension, or revocation of a license, registration, or certification, or other disciplineary action by any governmental agency or entity;
- (ee) Having exercised authority, control, or decision-making responsibility concerning any worker leasing company at the during a time that company had its authorization to provide worker leasing services denied, suspended, revoked, or restricted;
- (df) Having been the subject of an order, adverse to the <u>applicant person, or worker leasing company</u>, by any governmental agency or entity in connection with any worker leasing activity;
- (eg) Having been found by any governmental agency or entity to have made a false or misleading statement, material misrepresentation, or material omission, or to have failed to disclose material facts;
- (fh) Violations of worker leasing statutes or regulations in any state;
- (gi) Failure to establish minimum experience, training, or education that demonstrates competency in providing worker leasing services;
- (j) Nonpayment of taxes, liens, fees, assessments, civil penalties, or any other moneys due the State of Oregon or another jurisdiction;
- (h) Having been the subject of a complaint, investigation, or proceeding related to an action in subsection (2)(n) of this rule;
- (k) Having filed for bankruptcy, been declared bankrupt, or been the subject of other proceedings related to insolvency, default, or delinquency;

- (il) Having been charged with, convicted of, or pleaded guilty or no contest to, any felony or misdemeanor specified in subsection (2)(n) of this rule involving dishonesty or misrepresentation, including but not limited to fraud, theft, burglary, embezzlement, deception, perjury, forgery, counterfeiting, bribery, extortion, money laundering; or violations involving securities, investments, or insurance violations on the part of the applicant or any controlling person; or
- (<u>im</u>) Having failed to provide documents <u>requested by</u> the director <u>has requested</u>.

(710) Disqualification.

The director may disqualify an applicant or controlling person from applying for a license in the future for any of the reasons listed under section (9) of this rule. If an applicant or controlling person is disqualified:

- (a) "Disqualification," as used in this rule, means a person or a prospective The worker leasing companyapplicant or controlling person may not reapply for a license for no sooner than at least two years from the disqualification date.; and
- (8b) A-The disqualification may apply to any new worker leasing company created through the sale, transfer, or conveyance of ownership or of the worker leasing company's assets to another person, owner, or controlling person.

(911) Appeal of denial or disqualification.

An applicant or controlling person may appeal athe director's refusal to approve and issue or renew a license, denial or a disqualification, under this rule as provided in OAR 436-050180-0008 and OAR 436-001.

Statutory authority: ORS 656.726(4), 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0150 Recordkeeping and Reporting Requirements [Formerly 436-050-0450]

- (1) Every licensed worker leasing company must give notice to the director of one Oregon location where Oregon leasing records are kept and made available for review by the director. The notice must include the physical address, mailing address, telephone number, and any other contact information in this state.
- (2) Every licensed worker leasing company must have at least one representative of the worker leasing company at the Oregon location authorized to respond to inquiries and make records available by the date specified in the director's request or demand for information regarding leasing arrangements and client contracts.

(31) Required records.

The A worker leasing company must maintain and make the following records must be kept and made available for review by the director, upon request: at the Oregon location:

(a) Copies of <u>and documentation of filing for</u> signed worker leasing notices for the most recent three years after the date the Oregon contract ended;;

(b) Copies of signed notices of termination of leasing arrangements for the most recent three years; forms and notices required under OAR 436-180-0110. All forms and documentation must be maintained for three years after the date coverage provided to a client was terminated;

- (eb) Copies of signed worker leasing contracts between the worker leasing company and clients for the most recent for three years after the termination date of the contract; and
- (dc) Payroll records for the most recent seven years for all workers, including -records that identify the name, hire date, termination date, and work location for:
 - (A) leased Leased workers subject to coverage by the worker leasing company;
 - (B) leased Leased workers not subject to coverage by the worker leasing company;
 - (C) Administrative personnel, and other subject workers directly employed by the worker leasing company and, written records for all regular; and
 - (D) Workers provided to clients on a temporary basis, if any. employees of the worker leasing company.
 - (4) The worker leasing company must notify the director within 30 days of the effective date of a change in any items listed in OAR 436-050-0440(2).

(2) Records of leased and temporary workers.

If a worker leasing company both provides leased workers and provides workers on a temporary basis, the worker leasing company must maintain written records that specify which workers are leased and which workers are provided on a temporary basis.

Statutory authority: ORS 656.726(4), 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0155 Reporting Requirements of a Self-Insured Worker Leasing Company [Formerly 436-050-0455]

(1) Reporting of client statistical data.

A self-insured worker leasing company must maintain and report to the National Council on Compensation Insurance (NCCI) separate statistical data for each client whose the self-insured worker leasing company provides coverage is provided by the self-insured employer for under OAR 436-180-0100(2). Reporting must be according to the uniform statistical plan prescribed by the director under according to ORS 737.225(4) and OAR 836-042-0045.

(2) Records relating to client statistical data.

Records relating to the client statistical data for self-insured worker leasing companies must be made available for review by the National Council on Compensation Insurance to NCCI, upon request.

Statutory authority: ORS 656.726(4), 656.850 and 656.855 Statutes implemented: ORS 656.403(4) and 656.855656.850 and 656.855 Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0160 Suspension or Revocation of License [Formerly 436-050-0460]

(1) General.

<u>The director may suspend or revoke Reasons for suspension or revocation of a worker leasing license for reasons include</u>including, but are not limited to:

- (a) Failure to comply with the provisions of ORS chapters 654, 656, 659, 659A, 731 or 737; or these rules;
- (b) Denial, suspension, or revocation of a license, registration, or certification, or other disciplinary action by any governmental agency or entity involving worker leasing activities;
- (c) Nonpayment of taxes, fees, assessments, civil penalties, or any other moneys due the State of Oregon or another jurisdiction;
- (d) Filing for bankruptcy, being declared bankrupt, or being the subject of other proceedings related to default on or delinquency of payment of financial obligations;
- (ae) Insolvency, whether if the worker leasing company's liabilities exceed their its assets or the worker leasing company cannot meet its financial obligations;
- (bf) A Judgments against or conviction, guilty plea, or plea of no contests, within the last ten 10 years, of any worker leasing company or controlling person for any felony or misdemeanor involving dishonesty or misrepresentation, including but not limited to fraud, theft, burglary, embezzlement, deception, perjury, forgery, counterfeiting, bribery, extortion, money laundering; or violations involving securities, investments, or insurance violations on the part of the applicant or any controlling person; the reasons identified in OAR 436-050-0440(2)(n); or
- (c) Administrative actions involving worker leasing activities resulting from failure to comply with the requirements of any state;
- (d) Nonpayment of taxes, fees, assessments, or any other moneys due the State of Oregon
- (e) If the worker leasing company or controlling person has failed to comply with any provisions of ORS chapters 654, 656, 659, 659A, 731 or 737; or any provisions of these rules; or
- (fg) If the The worker leasing company or controlling person is permanently or temporarily enjoined by a court from engaging in or continuing any conduct or practice involving any aspect of the worker leasing business.

(2) Show-cause hearing.

Except as described under section (3) of this rule, the director will not suspend or revoke a worker leasing license until the worker leasing company has been given notice and the opportunity to be heard through a show-cause hearing with the director.

(a) During the show—cause hearing, the worker leasing company will be provided an opportunity to:

- (A) Present evidence regarding any proposed orders by the director to suspend or revoke the worker leasing company's license; and
- (B) Give reason why the worker leasing company should be permitted to continue performing services as a worker leasing company.
- (b) A show-cause hearing may be held at any time the director finds that a worker leasing company has failed to comply with the requirements of ORS chapter 656, these rules, or the orders of the director.

(3) Emergency order of suspension or revocation.

Notwithstanding section (2) of this rule, the director may immediately:

- (a) Suspend a license by issuing an "emergency suspension order" if:
 - (A) The worker leasing company fails to maintain coverage; or
 - (B) The director finds there is a serious danger to public health or safety; or
- (b) Revoke a license upon discovery of a misrepresentation in the information submitted in the worker leasing application.

(24) Suspension of license.

For the purposes of this rule If the director suspends a worker leasing license:

- (a) "Suspension" means a stopping by the director of the The worker leasing company's and any or controlling person 's authority to may not provide leased lease workers to clients for a specified period of time, up to two years; A suspension may be in effect for a period of up to two years.
- (b) The suspension may apply to any new worker leasing company created through the sale, transfer, or conveyance of ownership or of the worker leasing company's assets to another person; and
- (c) When the suspension expires, the worker leasing company or controlling person may petition the director to resume its worker leasing company activities, or apply to renew its worker leasing license under OAR 436-180-0140.

(b5) Revocation of license.

If the director revokes a worker leasing license:

- (a) "Revocation" means a permanent stopping by the director of tThe worker leasing company's, and any or controlling person_'s authority tomay not provide leased workers to clients for at least five years;
- (b) The revocation may apply to any new worker leasing company created through the sale, transfer, or conveyance of ownership or of the worker leasing company's assets to another person; and
- (c) After a revocation has been in effect for five years or longer, the worker leasing company or controlling person may reapply for license <u>under OAR 436-180-0140</u>.

(c) "Show cause hearing" means an informal meeting with the director in which the worker leasing company will be provided an opportunity to be heard and present evidence regarding any proposed actions by the director to suspend or revoke a worker leasing company's authority to provide leased workers to clients.

- (3) The director may revoke a license upon discovery of a misrepresentation in the information submitted in the worker leasing application.
- (4) Suspension or revocation under this rule will not be made until the worker leasing company has been given notice and the opportunity to be heard through a show-cause hearing before the director and "show cause" why it should be permitted to continue to be licensed as a worker leasing company.
- (5) A show cause hearing may be held at any time the director finds that a worker leasing company has failed to comply with its obligations under a leasing contract or that it failed to comply with the rules or orders of the director.

(6) Appeal of suspension or revocation.

Appeal of A proposed and final orders of suspension or revocation issued under this rule may be made appealed under as provided in OAR 436-180050-0008 and OAR 436-001.

- (7) Notwithstanding section (4) of this rule, the director may immediately suspend or refuse to renew a license by issuing an "emergency suspension order" if the worker leasing company fails to maintain workers' compensation coverage; or if the director finds there is a serious danger to public health or safety.
- (8) A suspension or revocation may apply to any new worker leasing company created through the sale, transfer, or conveyance of ownership or of the worker leasing company's assets to another person.

Statutory authority: ORS 656.726(4), 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0170 Monitoring and /Auditing [Formerly 436-050-0470]

(1) Generally.

The director will monitor and conduct periodic audits of employers as necessary to ensure compliance with the worker leasing company licensing and performance requirements.

(2) Disclosure of worker leasing records.

All pertinent records of the A worker leasing company <u>must make all records</u> required by these rules <u>must be disclosed available to the director</u> upon request of the <u>director</u>. The records must be made available at no cost to the <u>director</u>.

(3) Inspection of books, records, and payroll.

Under ORS 656.726 and 656.758, the director may inspect the books, records, and payrolls of employers pertinent to the administration of these rules. Employers must provide the director withmake all pertinent books, records, and payrolls available for inspection by the director upon request and without cost.

(4) "Employer" defined.

For the purposes of this rule, "employer" includes both thea worker leasing company, temporary service provider, and its clients will be considered employers.

Statutory authority: ORS 656.726(4), 656.850 and 656.855

Statutes implemented: ORS 656.850 and 656.855

Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18

436-180-0200 Assessment of Civil Penalties [Formerly 436-050-0480]

(1)Failure to provide timely notice to the director for proof of coverage and cancellation of workers' compensation insurance policies under ORS 656.419 or OAR 436-162, or failure to provide timely worker leasing notice to the director under ORS 656.850(5) and OAR 436-050-0410, may result in civil penalties under ORS 656.745.(1) Failure to comply with statutes, rules, and orders of the director.

The director may assess a civil penalty against a worker leasing company that fails to comply with the requirements of ORS 656.850 or 656.855, OAR 436-180, or the orders of the director.

(22) Failure to comply with OAR 436-180-0170.

The director may assess a civil penalty-under ORS 656.745 against any employer who that fails to respond to requests for information or fails to meet the requirements of 436-050180-04700170. Assessment of a penalty does not relieve the employer of the obligation to provide a response.

(3) An employer failing to meet the requirements set forth in OAR 436 050 0410, 436 050 0450, and 436 050 0455, may be assessed a civil penalty under ORS 656.745.

(43) Leasing workers without a license.

The director may assess a civil penalty against An any person employer who is found to be operating a worker leasing company without having obtained a valid license or after having failed to renew a license, or who continues to operate in Oregon as a worker leasing company after a prior Oregon license expired, may be assessed a civil penalty for each violation under ORS 656.745.

(5) For the purposes of ORS 656.850(2)this section, a violation is defined as anyany month or part of a month for each client in which an employer person provides leased workers to a client without having first obtained a valid worker leasing license is a separate violation.

(64) Obtaining workers from an unlicensed worker leasing company.

The director may assess a civil penalty against An-an employer that leases or continues to obtaininglease -workers by contract and for a fee-from an unlicensed worker leasing company on a non-temporary basis may be subject to penalties under ORS 656.745. Upon a subsequent or continuing violation whereafter written notice of such violation has been served, penalties under ORS 656.745 will be assessed against the employer.

(75) Penalties under ORS 656.990.

Any person or controlling person that knowingly makes any false statement or representation may also be subject to penalties -under ORS 656.990.

Statutory authority: ORS 656.726(4), 656.850 and 656.855;

Statutes implemented: ORS <u>656.745</u>, 656.850, and 656.890
Hist: Adopted 6/7/18 as WCD Admin. Order 18-057, effective 7/1/18