



"Total % found accurate"  
 "Total % found accurate"  
 Time Loss Payments  
 (not 1st pay)  
 % Timely  
 Worker Reimb.  
 % Timely  
 PPD Payments  
 % Timely  
 PTD Payments  
 % Timely  
 Fatality Payments  
 % Timely  
 "Total audited for timeliness"  
 "Total % found timely"

Notices of Closure  
 % Accurate  
 Notices of Closure  
 % Timely  
 Nondisabling Claims  
 % Correct  
 Medical Bills  
 % Timely

1st Payment Reports  
 % Accurate  
 Accept/Deny Reports  
 % Accurate  
 Form 1503 Reports  
 % Accurate  
 Retro Fund Reports  
 % Accurate

Timeliness of Benefit Payments											
151	99%	3	100%	1	100%	.	.	.	.	155	99%
1	100%	1	100%	.	.	.	.	.	.	2	100%
48	92%	1	0%	.	.	.	.	.	.	49	90%
78	92%	8	88%	3	100%	.	.	.	.	89	92%
6	83%	1	100%	.	.	.	.	.	.	7	86%
397	91%	37	86%	7	100%	.	.	.	.	441	91%
13	92%	4	100%	.	.	.	.	.	.	17	94%
35	94%	6	100%	2	100%	18	100%	36	100%	97	98%
.	.	.	.	.	.	.	.	.	.	0	.
4	100%	1	100%	.	.	19	100%	18	100%	42	100%
4	100%	.	.	.	.	93	98%	74	99%	171	98%
.	.	.	.	1	100%	.	.	.	.	1	100%
2	100%	.	.	.	.	.	.	.	.	2	100%
9	89%	1	100%	1	100%	.	.	.	.	11	91%
.	.	.	.	.	.	.	.	.	.	0	.
1	100%	.	.	.	.	.	.	.	.	1	100%
.	.	.	.	5	100%	.	.	.	.	5	100%
73	89%	11	100%	4	100%	19	100%	91	100%	198	96%
18	67%	3	100%	.	.	.	.	.	.	21	71%
4	100%	1	100%	.	.	19	100%	18	100%	42	100%
295	94%	32	97%	11	100%	.	.	.	.	338	94%
1	100%	.	.	.	.	.	.	.	.	1	100%
3	100%	1	100%	1	100%	.	.	.	.	5	100%
3	100%	5	100%	6	83%	.	.	.	.	14	93%
17	82%	.	.	.	.	.	.	.	.	17	82%
12	83%	1	100%	1	100%	.	.	.	.	14	86%
.	.	.	.	.	.	5	100%	.	.	5	100%
.	.	.	.	.	.	.	.	36	100%	36	100%
54	100%	11	100%	.	.	.	.	.	.	65	100%
.	.	6	83%	2	50%	.	.	.	.	8	75%
4	75%	1	100%	.	.	.	.	.	.	5	80%
.	.	2	0%	2	100%	.	.	.	.	4	50%
216	95%	46	100%	40	95%	96	100%	76	100%	474	97%
1	100%	6	100%	.	.	.	.	.	.	7	100%
89	100%	13	92%	4	100%	.	.	10	90%	116	98%
6	83%	.	.	.	.	.	.	58	98%	64	97%
.	.	.	.	1	100%	.	.	.	.	1	100%
20	90%	.	.	.	.	.	.	.	.	20	90%
7	100%	2	100%	1	100%	.	.	.	.	10	100%
45	87%	7	100%	3	100%	.	.	.	.	55	89%
39	85%	7	71%	4	100%	133	100%	129	100%	312	97%
1	100%	.	.	.	.	.	.	.	.	1	100%
1	100%	.	.	.	.	.	.	.	.	1	100%

Accuracy & Timeliness of Claim Processing							
13	46%	13	92%	4	0%	42	100%
.	.	.	.	.	.	.	.
4	100%	4	50%	4	100%	.	.
6	83%	6	83%	.	.	.	.
.	.	.	.	.	.	.	.
46	78%	45	71%	32	91%	50	66%
7	14%	7	86%	4	75%	.	.
4	100%	4	100%	4	100%	17	100%
.	.	.	.	1	100%	.	.
1	100%	1	100%	.	.	1	100%
1	100%	1	100%	.	.	.	.
1	100%	1	100%	1	100%	.	.
1	100%	1	100%	1	100%	20	100%
1	100%	1	100%	1	100%	.	.
1	100%	1	100%	1	100%	.	.
1	100%	1	100%	1	100%	.	.
11	82%	11	91%	11	91%	39	95%
3	33%	3	100%	2	50%	.	.
4	100%	4	100%	3	33%	.	.
42	93%	42	88%	27	100%	40	85%
4	100%	4	100%	2	50%	.	.
3	100%	3	100%	2	100%	14	79%
.	.	.	.	.	.	.	.
2	100%	2	100%	1	100%	.	.
3	0%	3	100%	2	100%	1	100%
.	.	.	.	.	.	2	100%
1	100%	1	100%	2	100%	.	.
4	100%	4	100%	.	.	.	.
12	67%	12	83%	8	88%	.	.
1	100%	1	100%	1	100%	.	.
9	44%	9	89%	7	100%	9	100%
56	77%	57	98%	31	100%	112	100%
.	.	.	.	2	100%	.	.
25	72%	25	100%	16	94%	77	100%
2	100%	2	100%	2	100%	.	.
1	100%	1	100%	.	.	.	.
.	.	.	.	1	100%	.	.
7	100%	7	100%	.	.	3	67%
2	100%	2	100%	3	100%	.	.
18	83%	18	67%	11	91%	2	100%
.	.	.	.	1	100%	25	100%
1	100%	1	0%	1	100%	1	100%

Accuracy of Reports to the Division							
17	100%	17	94%	13	15%	.	.
1	100%	1	100%	.	.	.	.
6	67%	7	71%	4	100%	.	.
7	71%	6	100%	6	100%	.	.
1	100%	1	100%	.	.	.	.
64	97%	65	98%	44	93%	.	.
7	71%	7	100%	7	57%	.	.
5	100%	4	100%	4	75%	12	100%
.	.	1	100%	.	.	.	.
1	100%	1	0%	1	100%	8	100%
1	100%	2	100%	1	100%	34	82%
1	100%	1	100%	1	100%	.	.
1	100%	2	100%	1	.	.	.
.	.	2	100%	1	100%	.	.
1	0%	1	100%	1	100%	.	.
1	0%	1	100%	1	100%	.	.
.	.	.	.	1	0%	.	.
18	72%	23	91%	11	91%	24	100%
3	100%	2	100%	3	100%	.	.
4	25%	5	80%	4	100%	8	100%
58	98%	48	94%	42	86%	.	.
5	80%	5	100%	4	75%	.	.
3	100%	3	100%	3	100%	.	.
1	100%	1	100%	.	.	.	.
3	67%	1	100%	2	100%	.	.
3	67%	3	100%	3	100%	.	.
1	100%	1	100%	.	.	1	100%
.	.	.	.	1	100%	8	100%
5	100%	6	100%	4	100%	.	.
.	.	15	100%	11	91%	.	.
1	0%	1	100%	1	100%	.	.
.	.	10	100%	9	100%	.	.
60	98%	54	96%	57	96%	36	100%
1	100%	.	.	.	.	.	.
2	100%	29	100%	25	68%	3	100%
2	100%	2	100%	2	100%	12	100%
1	100%	1	100%	.	.	.	.
1	100%	1	100%	.	.	.	.
7	100%	7	100%	7	100%	.	.
5	100%	5	100%	2	100%	.	.
20	95%	27	96%	18	78%	70	93%
1	0%	.	.	.	.	.	.
1	100%	.	.	1	100%	.	.

Federal Insurance Company	Speciality Risk Services	2	1	0%	.	.	.	.	.	.	.	.	1	0%
Fedex Ground Package System	Broadspire Services Inc.	17	9	78%	.	.	1	100%	.	.	.	.	10	80%
Fidelity and Guaranty Insurance Company	Helmsman Management Services, Inc.	2	1	100%	.	.	1	100%	.	.	.	.	2	100%
Fidelity and Guaranty Insurance Company	Speciality Risk Services	10	7	57%	2	100%	.	.	.	.	.	.	9	67%
Fidelity and Guaranty Insurance Company	Broadspire Services Inc.	14	7	.	1	0%	2	100%	.	.	.	.	10	90%
Fleetwood Enterprises, Inc.	Matrix Absence Management	14	8	.	1	100%	.	.	.	.	18	100%	27	100%
Great Divide Insurance Company	Crawford & Company	6	4	.	.	.	.	.	.	.	.	.	4	100%
Guideone Mutual Insurance Company	Broadspire Services Inc.	1	1	0%	.	.	.	.	.	.	.	.	1	0%
Hartford Accident & Indmnty Company	Hartford Fire & Casualty	17	8	75%	1	100%	0	.	17	100%	19	100%	45	96%
Hartford Accident & Indmnty Company	Speciality Risk Services	4	0	.	0	.	0	.	19	42%	54	.	73	85%
Hartford Casualty Insurance Company	Hartford Fire & Casualty	10	4	100%	0	.	0	.	0	.	.	.	4	100%
Hartford Casualty Insurance Company	Speciality Risk Services	1	1	.	.	.	.	.	.	.	.	.	1	100%
Hartford Fire Insurance Company	Hartford Fire & Casualty	13	6	83%	6	83%	1	100%	0	.	.	.	13	85%
Hartford Fire Insurance Company	Speciality Risk Services	20	12	67%	10	80%	1	100%	.	.	.	.	23	74%
Hartford Insurance Co of the Midwest	Hartford Fire & Casualty	15	8	75%	8	75%	0	.	1	100%	0	.	17	76%
Hartford Insurance Co of the Midwest	Speciality Risk Services	3	1	0%	.	.	.	.	.	.	.	.	1	0%
Hartford Underwriters Insurance Company	Hartford Fire & Casualty	23	13	100%	5	100%	3	100%	19	0%	19	63%	59	56%
Hartford Underwriters Insurance Company	Speciality Risk Services	14	5	60%	5	100%	2	100%	0	.	20	100%	32	94%
Health Care for the Mid-Columbia Region	Health Future, LLC	9	6	100%	1	100%	.	.	.	.	.	.	7	100%
Hilton Hotels	Speciality Risk Services	2	.	.	.	.	.	.	.	.	.	.	0	.
Indemnity Insurance Company of North America	Alternative Insurance Management Services	60	39	90%	9	89%	11	36%	.	.	.	.	59	80%
Indemnity Insurance Company of North America	Speciality Risk Services	10	9	67%	1	100%	1	100%	.	.	.	.	11	73%
Indemnity Insurance Company of North America	Risk Enterprise Management Limited	6	6	.	1	100%	1	100%	.	.	.	.	8	100%
Indemnity Insurance Company of North America	Broadspire Services Inc.	21	12	.	.	.	4	100%	.	.	.	.	16	100%
Insurance Co of the State of Pennsylvania	Hallmark Management, LLC	39	22	86%	22	86%	8	63%	4	100%	.	.	56	84%
Intel Corporation	Broadspire Services Inc.	28	18	61%	4	100%	3	100%	.	.	.	.	25	72%
Jackson County	Public Risk Consultants	3	3	67%	1	100%	1	100%	.	.	.	.	5	80%
Jeld-Wen Inc.	Broadspire Services Inc.	22	9	89%	6	100%	7	57%	18	83%	18	78%	58	81%
Josephine County	Health Future, LLC	20	12	92%	3	100%	1	100%	.	.	.	.	16	94%
Kiewit Corporation	Speciality Risk Services	2	1	.	1	100%	.	.	.	.	.	.	2	100%
Klamath Care Services, Inc.	Health Future, LLC	30	19	95%	3	100%	6	50%	.	.	.	.	28	86%
Land O'Lakes	Broadspire Services Inc.	2	2	50%	.	.	1	100%	.	.	.	.	3	67%
Lane County	Public Risk Consultants	38	18	.	2	50%	2	100%	.	.	18	100%	40	98%
Legacy Health System	Legacy Health System	103	68	91%	9	100%	16	100%	19	68%	.	.	112	89%
Liberty Insurance Corporation	Liberty Mutual	57	41	90%	18	94%	15	100%	.	.	.	.	74	93%
Liberty Insurance Corporation	Liberty Mutual	28	.	.	.	.	.	.	.	.	.	.	0	.
Liberty Mutual Fire Insurance Company	Liberty Mutual	9	6	67%	6	67%	1	100%	18	100%	18	100%	49	92%
Liberty Mutual Insurance Company	Liberty Mutual	2	1	100%	.	.	.	.	18	100%	18	100%	37	100%
Liberty Northwest Insurance Corporation	Liberty Mutual	206	191	90%	113	98%	45	87%	93	100%	121	99%	563	95%
Liberty Northwest Insurance Corporation	Liberty Mutual	195	.	.	.	.	.	.	.	.	.	.	0	.
LM Insurance Corporation	Liberty Mutual	2	1	100%	.	.	.	.	.	.	.	.	1	100%
Louisiana-Pacific Corporation	Cannon Cochran Management Services Inc.	7	1	.	.	.	.	.	3	67%	.	.	4	75%
Lowe's HIW Inc	Speciality Risk Services	2	2	50%	.	.	.	.	.	.	.	.	2	50%
Lumbermens Mutual Casualty Company	Broadspire Services Inc.	1	1	.	.	.	.	.	.	.	.	.	1	100%
Marion County Oregon	Cannon Cochran Management Services Inc.	14	7	86%	5	100%	1	100%	26	92%	.	.	39	92%
Marion County School District #24J	Cannon Cochran Management Services Inc.	47	28	82%	4	100%	3	100%	.	.	.	.	35	86%
Marriott International Inc.	Marriott Claims Service	7	4	75%	4	75%	1	100%	19	100%	.	.	28	93%
Mid-Century Insurance Company	Helmsman Management Services, Inc.	2	1	100%	.	.	.	.	19	100%	.	.	20	100%
Mitsui Sumitomo Insurance Company of America	Broadspire Services Inc.	4	2	.	.	.	.	.	.	.	.	.	2	100%
Mitsui Sumitomo Insurance USA Inc.	Broadspire Services Inc.	1	1	0%	1	100%	1	100%	.	.	.	.	3	67%
Multnomah County	Sedgwick CMS	95	61	97%	17	94%	14	93%	0	.	18	100%	110	96%

.	.	.	.	.	.	.	.	.	.	0	.
39	90%	.	.	.	.	.	.	.	.	39	90%
1	100%	.	.	1	100%	.	.	.	.	2	100%
25	96%	2	50%	.	.	.	.	.	.	27	93%
86	98%	1	100%	7	100%	.	.	.	.	94	98%
16	94%	1	100%	1	100%	.	.	18	100%	36	97%
26	92%	.	.	.	.	.	.	.	.	26	92%
1	100%	.	.	.	.	.	.	.	.	1	100%
41	93%	1	100%	0	.	17	100%	19	100%	78	96%
.	.	.	.	.	.	19	100%	54	93%	73	95%
15	80%	0	.	0	.	0	.	0	.	15	80%
3	100%	.	.	.	.	.	.	.	.	3	100%
21	90%	1	100%	0	.	0	.	0	.	22	91%
85	59%	10	80%	1	100%	.	.	.	.	96	61%
7	71%	0	.	1	100%	0	.	20	90%	28	86%
2	100%	.	.	.	.	.	.	.	.	2	100%
19	95%	5	100%	4	100%	19	100%	19	95%	66	97%
12	83%	5	80%	2	100%	0	.	20	95%	39	90%
56	100%	1	100%	.	.	.	.	.	.	57	100%
.	.	.	.	.	.	.	.	.	.	0	.
208	84%	9	100%	11	100%	.	.	.	.	228	86%
18	67%	1	0%	1	100%	.	.	.	.	20	65%
24	92%	1	100%	1	100%	.	.	.	.	26	92%
29	86%	.	.	4	100%	.	.	.	.	33	88%
87	87%	6	100%	4	100%	.	.	.	.	97	89%
31	87%	4	100%	3	100%	.	.	.	.	38	89%
.	.	1	100%	1	100%	.	.	.	.	2	100%
28	64%	6	100%	6	100%	18	100%	18	100%	76	87%
22	95%	3	100%	1	100%	.	.	.	.	26	96%
7	71%	.	.	.	.	.	.	.	.	7	71%
56	96%	3	100%	6	100%	.	.	.	.	65	97%
4	50%	.	.	2	100%	.	.	.	.	6	67%
.	.	2	100%	5	100%	.	.	18	100%	25	100%
200	100%	9	100%	16	100%	19	100%	.	.	244	100%
144	85%	18	72%	15	100%	.	.	.	.	177	85%
.	.	.	.	.	.	.	.	.	.	0	.
16	88%	1	100%	1	100%	18	100%	18	100%	54	96%
1	100%	.	.	.	.	18	100%	18	100%	37	100%
740	89%	113	90%	48	100%	93	100%	121	100%	1115	92%
.	.	.	.	.	.	.	.	.	.	0	.
.	.	.	.	.	.	.	.	.	.	0	.
2	0%	.	.	.	.	3	67%	.	.	5	40%
23	61%	.	.	.	.	.	.	.	.	23	61%
.	.	.	.	.	.	.	.	.	.	0	.
27	85%	5	100%	1	100%	26	100%	.	.	59	93%
98	72%	4	100%	3	100%	.	.	.	.	105	74%
9	100%	3	100%	1	100%	19	100%	.	.	32	100%
1	100%	.	.	.	.	19	100%	.	.	20	100%
4	100%	.	.	.	.	.	.	.	.	4	100%
25	100%	1	100%	1	100%	.	.	.	.	27	100%
215	95%	17	94%	35	100%	.	.	18	100%	285	96%

1	0%	1	0%	1	0%	.	.
5	100%	5	100%	7	100%	31	100%
1	100%	1	100%	.	.	.	.
5	80%	5	80%	2	100%	.	.
5	100%	5	100%	5	60%	7	100%
4	100%	4	100%	4	100%	12	100%
3	100%	3	100%	2	100%	10	30%
.	.	.	.	.	.	.	.
5	80%	5	80%	6	100%	13	100%
.	.	.	.	.	.	.	.
2	100%	2	100%	4	100%	1	100%
.	.	.	.	.	.	.	.
4	75%	4	75%	6	100%	0	.
7	71%	7	71%	7	71%	6	100%
7	100%	7	57%	4	100%	0	.
.	.	.	.	1	0%	.	.
8	100%	8	88%	6	83%	.	.
3	67%	3	100%	5	80%	0	.
3	67%	3	67%	3	100%	6	83%
.	.	.	.	1	100%	.	.
24	71%	24	96%	25	100%	19	100%
9	56%	9	78%	.	.	.	.
6	.	6	100%	.	.	17	88%
6	100%	6	67%	7	100%	.	.
18	78%	16	63%	2	100%	4	100%
14	71%	14	71%	10	90%	.	.
3	100%	3	100%	.	.	.	.
4	50%	4	100%	9	89%	1	100%
7	100%	7	100%	7	71%	3	0%
1	100%	1	100%	1	100%	.	.
11	27%	11	91%	10	90%	10	100%
1	0%	1	100%	1	100%	.	.
10	80%	10	100%	15	100%	14	93%
58	98%	58	90%	30	97%	3	100%
31	90%	31	94%	17	76%	22	100%
.	.	.	.	.	.	.	.
6	100%	6	83%	3	100%	.	.
1	100%	1	100%	1	100%	.	.
139	91%	141	91%	95	95%	34	100%
.	.	.	.	.	.	.	.
.	.	.	.	.	.	.	.
.	.	.	.	.	.	.	.
1	100%	1	0%	.	.	.	.
.	.	.	.	.	.	.	.
4	25%	5	40%	4	100%	.	.
23	26%	23	87%	16	94%	14	100%
4	100%	4	100%	2	100%	2	100%
1	100%	1	100%	.	.	.	.
1	100%	1	100%	.	.	.	.
1	100%	1	100%	.	.	.	.
47	79%	47	100%	31	100%	55	93%

1	100%	1	100%	1	100%	.	.
8	88%	9	100%	5	100%	.	.
1	100%	.	.	1	100%	.	.
6	67%	7	86%	5	60%	.	.
8	100%	9	100%	5	100%	.	.
8	100%	9	100%	4	100%	4	25%
4	100%	4	100%	3	100%	.	.
1	100%	.	.	.	.	.	.
8	75%	9	100%	4	75%	8	100%
.	.	.	.	.	.	12	75%
6	100%	5	100%	2	100%	0	.
1	100%	1	100%	.	.	.	.
6	83%	6	100%	4	100%	0	.
12	33%	12	100%	7	86%	.	.
9	89%	7	100%	7	100%	4	100%
1	100%	2	100%	.	.	.	.
9	89%	11	100%	9	100%	8	100%
5	60%	5	80%	3	67%	4	100%
6	100%	4	75%	3	100%	.	.
.	.	1	100%	.	.	.	.
32	75%	37	95%	24	83%	.	.
10	40%	6	83%	9	56%	.	.
6	100%	5	100%	6	100%	.	.
10	80%	11	100%	7	100%	.	.
21	95%	22	95%	18	72%	.	.
18	94%	13	85%	14	100%	.	.
3	100%	3	100%	3	100%	.	.
8	88%	10	90%	4	75%	6	100%
13	85%	12	92%	7	100%	.	.
.	.	1	100%	1	100%	.	.
18	94%	18	100%	11	36%	.	.
1	100%	1	100%	1	100%	.	.
.	.	17	100%	10	100%	4	100%
60	87%	62	100%	58	100%	4	100%
43	84%	37	95%	30	87%	.	.
28	82%	.	.	.	.	.	.
6	83%	6	100%	6	83%	8	100%
1	100%	1	100%	1	0%	8	100%
190	76%	176	97%	137	92%	52	100%
195	95%	.	.	.	.	.	.
1	100%	1	100%	.	.	.	.
1	0%	1	100%	.	.	2	100%
2	50%	2	100%	1	100%	.	.
1	100%	1	100%	.	.	.	.
7	71%	7	86%	5	60%	4	50%
27	48%	28	96%	23	48%	.	.
4	100%	4	100%	4	100%	4	100%
1	0%	1	100%	.	.	4	100%
4	100%	4	100%	1	100%	.	.
1	100%	1	100%	1	100%	.	.
55	87%	51	100%	47	96%	4	100%

National Fire Insurance Company of Hartford	C.N.A. ClaimPlus, Inc.	3	2	100%	.	.	.	.	.	.	.	.	2	100%
National Frozen Foods Corporation	Matrix Absence Management	8	4	.	1	100%	1	100%	.	.	.	.	6	100%
National Union Fire Insurance Co of Pittsburgh	Hallmark Management, LLC	1	1	100%	.	.	.	.	.	.	.	.	1	100%
New Albertson's Inc	Speciality Risk Services	30	28	75%	8	88%	3	100%	.	.	.	.	39	79%
Nordstrom, Inc.	Nordstrom, Inc.	41	25	72%	14	50%	3	100%	.	.	.	.	42	67%
Norpac Foods, Inc.	Norpac Foods, Inc.	77	51	96%	15	93%	20	100%	.	.	.	.	86	97%
North Clackamas School District #12	Public Risk Consultants	44	25	96%	15	93%	1	100%	.	.	.	.	41	95%
North River Insurance Company	Broadspire Services Inc.	4	4	.	.	.	.	.	.	.	.	.	4	100%
Northwest Natural Gas Company	Cannon Cochran Management Services Inc.	28	16	81%	8	88%	4	100%	.	.	18	94%	46	89%
Oberto Sausage Company	Speciality Risk Services	6	3	33%	1	100%	.	.	.	.	.	.	4	50%
OIGA for Commercial Compensation Ins. Co.	Public Risk Consultants	1	.	.	.	.	.	.	.	.	.	.	0	.
OIGA for Fremont Indemnity Company	Public Risk Consultants	16	.	.	.	.	.	.	108	83%	162	100%	270	93%
OIGA for Fremont Industrial Indemnity	Public Risk Consultants	2	1	.	.	.	.	.	.	.	.	.	1	100%
OIGA for Paula Insurance Company	Public Risk Consultants	1	.	.	.	.	.	.	.	.	.	.	0	.
OIGA for Reliance Insurance Company	Public Risk Consultants	2	.	.	.	.	.	.	31	100%	5	100%	36	100%
OIGA for Reliance National Indemnity	Public Risk Consultants	1	1	.	.	.	.	.	.	.	.	.	1	100%
OIGA for The Home Insurance Company	Public Risk Consultants	2	1	.	.	.	.	.	18	100%	.	.	19	100%
OIGA for United Pacific Insurance	Public Risk Consultants	.	1	.	.	.	.	.	.	.	.	.	1	100%
Old Republic Insurance Company	Speciality Risk Services	13	9	78%	3	67%	1	100%	.	.	.	.	13	77%
Old Republic Insurance Company	Cannon Cochran Management Services Inc.	2	1	.	5	80%	.	.	.	.	.	.	6	83%
Old Republic Insurance Company	Risk Enterprise Management Limited	5	2	.	3	67%	1	100%	.	.	.	.	6	83%
Old Republic Insurance Company	Broadspire Services Inc.	10	5	80%	1	100%	1	100%	.	.	.	.	7	86%
Pacific Employers Insurance Company	Speciality Risk Services	1	1	.	1	100%	2	100%	1	100%	.	.	5	100%
Pacific Employers Insurance Company	Broadspire Services Inc.	1	1	.	.	.	.	.	.	.	.	.	1	100%
Pharmacists Mutual Insurance Company	Risk Enterprise Management Limited	27	18	94%	8	88%	2	100%	.	.	.	.	28	93%
Pharmacists Mutual Insurance Company	Broadspire Services Inc.	2	2	.	3	100%	.	.	.	.	.	.	5	100%
Pilot Travel Centers LLC	Pilot Travel Centers LLC	11	6	83%	0	.	1	100%	.	.	.	.	7	86%
Portland Community College	Public Risk Consultants	28	15	.	3	100%	.	.	.	.	.	.	18	100%
Portland General Electric Company	Portland General Electric Company	74	43	98%	17	94%	14	100%	84	100%	19	100%	177	99%
Preferred Professional Insurance Company	Alternative Insurance Management Services	9	8	100%	9	67%	2	100%	.	.	.	.	19	84%
Protective Insurance Company	Crawford & Company	22	13	77%	2	100%	2	50%	.	.	18	89%	35	83%
Regent Insurance Company	Crawford & Company	2	1	.	.	.	.	.	.	.	.	.	1	100%
Rinker Materials Western Inc.	Broadspire Services Inc.	1	1	0%	1	100%	.	.	.	.	.	.	2	50%
RLC Industries Co.	RLC Industries Co.	57	28	.	40	98%	15	100%	54	100%	108	99%	245	99%
Ryder System, Inc.	Ryder System, Inc.	2	1	.	.	.	.	.	.	.	.	.	1	100%
Safety First Insurance Company	Broadspire Services Inc.	1	1	.	.	.	.	.	.	.	.	.	1	100%
Safety National Casualty Corporation	Speciality Risk Services	1	1	0%	.	.	1	100%	.	.	.	.	2	50%
Safety National Casualty Corporation	Matrix Absence Management	4	4	75%	2	100%	2	100%	.	.	.	.	8	88%
Safeway, Inc.	Safeway, Inc.	214	134	68%	95	82%	32	100%	57	95%	19	100%	337	81%
SAIF Corporation	SAIF Corporation	416	229	95%	225	99%	38	99%	190	100%	188	100%	870	98%
Select Markets Insurance Company	Argonaut Group	31	18	83%	19	89%	3	67%	36	100%	.	.	76	92%
Select Markets Insurance Company	Broadspire Services Inc.	1	1	.	.	.	.	.	.	.	.	.	1	100%
Seneca Sawmill Company	Comp Source	14	9	89%	7	100%	7	100%	1	100%	.	.	24	96%
Sentinel Insurance Company	Hartford Fire & Casualty	2	1	0%	2	100%	0	.	0	.	.	.	3	67%
Sentinel Insurance Company	Crawford & Company	2	1	.	12	100%	.	.	.	.	.	.	13	100%
Sherm's Thunderbird Market, Inc.	Health Future, LLC	14	9	78%	5	100%	1	100%	.	.	.	.	15	87%
Smurfit-Stone Container Inc.	Broadspire Services Inc.	6	1	.	.	.	1	100%	38	100%	.	.	40	100%
Sompo Japan Insurance Company of America	Broadspire Services Inc.	2	2	.	.	.	1	100%	.	.	.	.	3	100%
Special Districts Association of Oregon	Special Districts Association of Oregon	180	106	98%	81	100%	21	100%	.	.	18	100%	226	99%
Springfield Insurance Company	Crawford & Company	45	30	97%	1	100%	1	100%	.	.	.	.	32	97%
State Farm Fire and Casualty Company	State Farm	21	14	93%	9	100%	4	100%	17	100%	.	.	44	98%

9	78%	.	.	.	.	.	.	.	9	78%	
10	100%	1	100%	1	100%	.	.	.	12	100%	
.	.	.	.	.	.	.	.	.	0	.	
93	95%	8	100%	4	75%	.	.	.	105	94%	
138	51%	14	93%	14	100%	.	.	.	166	58%	
105	97%	15	93%	20	100%	.	.	.	140	97%	
46	100%	15	100%	2	100%	.	.	.	63	100%	
4	100%	.	.	.	.	.	.	.	4	100%	
97	91%	8	88%	4	75%	.	.	18	100%	127	91%
13	100%	1	100%	.	.	.	.	.	14	100%	
.	.	.	.	.	.	.	.	.	0	.	
.	.	.	.	.	.	108	100%	162	100%	270	100%
.	.	.	.	.	.	.	.	.	0	.	
.	.	.	.	.	.	.	.	.	0	.	
.	.	.	.	.	.	31	100%	5	100%	36	100%
.	.	.	.	.	.	.	.	.	0	.	
.	.	.	.	.	.	18	100%	.	18	100%	
.	.	.	.	.	.	.	.	.	0	.	
61	80%	4	100%	1	100%	.	.	.	66	82%	
4	75%	5	100%	.	.	.	.	.	9	89%	
22	100%	3	100%	4	100%	.	.	.	29	100%	
.	.	1	100%	1	100%	.	.	.	2	100%	
17	76%	2	50%	1	100%	.	.	.	20	75%	
16	94%	.	.	.	.	.	.	.	16	94%	
151	95%	8	100%	2	100%	.	.	.	161	96%	
5	100%	3	100%	.	.	.	.	.	8	100%	
18	100%	.	.	1	100%	.	.	.	19	100%	
50	100%	3	100%	.	.	.	.	.	53	100%	
77	99%	17	100%	14	93%	84	100%	19	100%	211	99%
107	82%	9	100%	2	100%	.	.	.	118	84%	
105	89%	2	50%	4	75%	.	.	18	94%	129	88%
5	80%	.	.	.	.	.	.	.	5	80%	
6	67%	1	0%	.	.	.	.	.	7	57%	
126	90%	40	100%	15	100%	54	100%	108	100%	343	96%
10	50%	.	.	.	.	.	.	.	10	50%	
.	.	.	.	.	.	.	.	.	0	.	
3	67%	.	.	1	100%	.	.	.	4	75%	
3	100%	2	100%	2	50%	.	.	.	7	86%	
712	92%	94	100%	54	98%	57	86%	19	95%	936	93%
1168	90%	225	98%	66	95%	190	100%	188	100%	1837	94%
62	85%	19	95%	8	100%	36	100%	.	125	92%	
.	.	.	.	.	.	.	.	.	0	.	
13	85%	7	100%	7	100%	1	100%	.	28	93%	
21	81%	2	100%	0	.	0	.	0	23	83%	
30	50%	12	100%	2	100%	.	.	.	44	66%	
30	97%	5	80%	1	100%	.	.	.	36	94%	
18	89%	.	.	1	100%	38	100%	.	57	96%	
3	67%	.	.	1	100%	.	.	.	4	75%	
314	99%	80	100%	26	100%	.	.	18	100%	438	99%
97	94%	1	100%	1	100%	.	.	.	99	94%	
84	94%	9	89%	4	100%	17	100%	.	114	95%	

2	50%	2	100%	1	100%	.	.
2	100%	2	100%	4	100%	1	100%
.	.	.	.	.	.	.	.
18	94%	18	100%	.	.	.	.
18	17%	17	59%	14	71%	9	100%
33	85%	33	100%	26	100%	48	100%
21	100%	21	100%	16	94%	6	100%
2	100%	2	100%	.	.	.	.
13	46%	13	77%	9	89%	14	86%
2	100%	2	0%	3	100%	15	100%
.	.	.	.	.	.	.	.
.	.	.	.	.	.	.	.
.	.	.	.	.	.	.	.
.	.	.	.	.	.	.	.
.	.	.	.	.	.	.	.
5	80%	5	40%	4	100%	7	100%
.	.	.	.	1	100%	.	.
1	100%	1	100%	2	100%	40	100%
4	100%	4	100%	3	100%	.	.
1	0%	1	100%	.	.	.	.
1	0%	1	100%	.	.	.	.
14	93%	14	93%	9	89%	102	100%
2	100%	2	100%	.	.	.	.
3	67%	3	100%	4	100%	1	100%
12	100%	12	100%	13	92%	14	100%
35	97%	35	100%	22	100%	85	88%
4	75%	4	100%	.	.	22	95%
10	90%	10	100%	7	100%	27	100%
1	100%	1	100%	1	100%	.	.
1	0%	1	0%	.	.	1	100%
13	77%	13	77%	16	75%	49	100%
.	.	.	.	1	100%	.	.
1	0%	1	100%	.	.	.	.
1	100%	1	0%	.	.	.	.
4	75%	4	100%	.	.	15	100%
94	97%	94	97%	67	97%	110	99%
161	60%	161	94%	128	97%	67	100%
13	69%	13	92%	10	100%	5	80%
.	.	.	.	.	.	.	.
6	17%	6	100%	5	100%	39	82%
.	.	.	.	1	100%	.	.
1	100%	1	100%	1	100%	.	.
5	100%	5	100%	5	100%	8	88%
1	100%	1	100%	3	67%	.	.
2	50%	1	100%	.	.	.	.
95	97%	99	99%	59	100%	37	100%
26	96%	26	100%	13	100%	6	100%
10	90%	11	91%	7	86%	54	100%

2	100%	2	100%	2	100%	.	.
3	100%	4	100%	2	100%	.	.
.	.	1	100%	.	.	.	.
29	100%	29	100%	18	89%	.	.
25	80%	24	88%	17	24%	.	.
43	100%	43	100%	33	73%	.	.
24	100%	27	100%	21	100%	.	.
3	100%	3	100%	2	100%	.	.
15	60%	17	94%	13	85%	1	0%
2	100%	3	33%	2	50%	.	.
.	.	1	100%	.	.	.	.
1	100%	1	100%	.	.	60	93%
.	.	2	100%	.	.	.	.
.	.	1	100%	.	.	.	.
.	.	.	.	.	.	8	100%
.	.	1	100%	.	.	.	.
.	.	1	100%	.	.	4	100%
.	.	1	100%	.	.	.	.
7	86%	8	.	5	100%	.	.
1	100%	1	100%	.	.	.	.
2	50%	2	100%	1	100%	.	.
3	67%	3	100%	4	100%	.	.
1	100%	1	.	1	0%	.	.
1	100%	.	.	1	100%	.	.
18	94%	18	100%	14	93%	.	.
2	100%	1	100%	2	100%	.	.
5	80%	6	100%	3	67%	.	.
15	100%	15	100%	12	100%	.	.
32	91%	40	100%	35	97%	16	100%
8	88%	6	100%	4	100%	.	.
14	100%	17	100%	10	90%	4	100%
1	100%	1	100%	1	100%	.	.
1	100%	1	100%	1	100%	.	.
21	86%	28	100%	13	77%	36	86%
1	100%	1	100%	.	.	.	.
1	100%	1	100%	1	100%	.	.
1	100%	1	100%	4	100%	.	.
135	88%	112	97%	94	93%	16	75%
222	97%	231	99%	161	84%	80	100%
18	67%	19	89%	13	85%	10	100%
.	.	1	100%	.	.	.	.
6	100%	6	100%	6	33%	.	.
1	0%	1	0%	.	.	.	.
1	100%	.	.	1	100%	.	.
9	100%	7	100%	5	80%	.	.
1	0%	.	.	1	100%	8	100%
2	0%	2	100%	2	100%	.	.
113	99%	116	99%	98	100%	5	100%
30	97%	29	100%	26	96%	.	.
12	92%	11	91%	11	82%	.	.

Tektronix, Inc.	Matrix Absence Management	4	2	.	.	.	.	.	.	.	.	.	2	100%
Textron Inc.	Broadspire Services Inc.	1	1	.	.	.	1	100%	.	.	.	.	2	100%
The May Department Stores Company	Helmsman Management Services, Inc.	2	1	100%	.	.	.	.	.	.	.	.	1	100%
The Stanley Works	Speciality Risk Services	2	1	0%	1	0%	.	.	.	.	.	.	2	0%
TIG Insurance Company	Risk Enterprise Management Limited	6	.	.	.	.	.	.	10	100%	85	100%	95	100%
Tokio Marine & Nichido Fire Ins Co Ltd	Speciality Risk Services	1	1	.	.	.	.	.	.	.	.	.	1	100%
Tokio Marine & Nichido Fire Ins Co Ltd	Crawford & Company	10	4	.	4	25%	1	100%	.	.	.	.	9	67%
Tokio Marine & Nichido Fire Ins Co Ltd	Broadspire Services Inc.	2	1	.	1	100%	.	.	.	.	.	.	2	100%
Trans Pacific Insurance Company	Crawford & Company	1	1	.	.	.	1	100%	.	.	.	.	2	100%
Transcontinental Insurance Company	C.N.A. ClaimPlus, Inc.	5	2	100%	.	.	.	.	.	.	.	.	2	100%
Transguard Insurance Company of America	Crawford & Company	2	1	.	.	.	.	.	.	.	.	.	1	100%
Transportation Insurance Company	C.N.A. ClaimPlus, Inc.	97	50	88%	5	80%	14	100%	40	100%	.	.	109	94%
Transportation Insurance Company	Helmsman Management Services, Inc.	2	1	0%	1	100%	.	.	.	.	.	.	2	50%
Transportation Insurance Company	Speciality Risk Services	2	1	.	.	.	.	.	.	.	.	.	1	100%
Truck Insurance Exchange	Helmsman Management Services, Inc.	2	1	100%	1	100%	.	.	.	.	19	100%	21	100%
Twin City Fire	Hartford Fire & Casualty	57	33	97%	1	100%	10	90%	0	.	.	.	44	95%
Twin City Fire	Speciality Risk Services	3	.	.	.	.	.	.	.	.	36	100%	36	100%
United States Bakery	Occupational Health Solutions, Inc.	36	20	90%	.	.	.	.	.	.	18	100%	38	95%
United States Fidelity & Guaranty	Speciality Risk Services	3	2	.	2	0%	.	.	.	.	.	.	4	50%
United States Fire Insurance Company	Broadspire Services Inc.	7	6	83%	2	100%	.	.	.	.	.	.	8	88%
Valley Forge Insurance Company	C.N.A. ClaimPlus, Inc.	10	6	67%	5	100%	1	100%	.	.	17	100%	29	93%
Valley Forge Insurance Company	Helmsman Management Services, Inc.	2	1	100%	.	.	.	.	.	.	.	.	1	100%
Vanliner Insurance Company	Broadspire Services Inc.	13	7	86%	.	.	1	100%	.	.	.	.	8	88%
Wausau Business Insurance Company	Wausau	8	5	100%	.	.	.	.	.	.	.	.	5	100%
Wausau Underwriters Insurance Company	Wausau	47	25	92%	3	100%	5	100%	36	100%	.	.	69	97%
Weyerhaeuser	Weyerhaeuser	56	21	76%	21	86%	7	43%	144	90%	181	99%	374	93%
Work First Casualty Company	Speciality Risk Services	7	2	50%	2	50%	2	0%	.	.	.	.	6	33%
XL Specialty Insurance Company	Speciality Risk Services	2	1	0%	1	100%	.	.	.	.	.	.	2	50%
XL Specialty Insurance Company	Broadspire Services Inc.	8	4	.	5	100%	.	.	.	.	.	.	9	100%
Zenith Insurance Company	Broadspire Services Inc.	11	5	.	8	88%	1	100%	.	.	.	.	14	93%
Zurich American Insurance Company	Speciality Risk Services	11	7	43%	3	67%	2	100%	.	.	.	.	12	58%
Zurich American Insurance Company	Broadspire Services Inc.	15	6	.	1	100%	.	.	.	.	.	.	7	100%
		3895	2189	89%	1170	92%	467	93%	1560	93%	1798	98%	7184	93%

4	100%	.	.	.	.	.	.	.	.	4	100%
2	100%	.	.	.	.	1	100%	.	.	3	100%
.	.	.	.	.	.	.	.	.	.	0	.
.	.	1	100%	.	.	.	.	.	.	1	100%
.	.	.	.	.	.	10	90%	85	100%	95	99%
1	100%	.	.	.	.	.	.	.	.	1	100%
35	69%	4	50%	1	100%	.	.	.	.	40	68%
1	100%	1	100%	.	.	.	.	.	.	2	100%
1	100%	.	.	1	100%	.	.	.	.	2	100%
1	100%	.	.	.	.	.	.	.	.	1	100%
4	75%	.	.	.	.	.	.	.	.	4	75%
121	96%	5	80%	14	100%	40	100%	.	.	180	97%
1	100%	1	100%	.	.	.	.	.	.	2	100%
1	100%	.	.	.	.	.	.	.	.	1	100%
2	100%	1	100%	.	.	.	.	19	100%	22	100%
166	92%	1	100%	10	100%	0	.	0	.	177	92%
.	.	.	.	.	.	.	.	.	.	0	.
140	98%	.	.	.	.	.	.	18	100%	158	98%
.	.	2	100%	.	.	.	.	.	.	2	100%
74	84%	2	100%	.	.	.	.	.	.	76	84%
35	86%	5	100%	1	100%	.	.	17	100%	58	91%
.	.	.	.	.	.	.	.	.	.	0	.
19	84%	.	.	1	100%	.	.	.	.	20	85%
.	.	.	.	.	.	.	.	.	.	0	.
68	87%	3	33%	5	100%	36	100%	.	.	112	90%
148	73%	21	86%	23	100%	144	99%	181	100%	517	91%
1	100%	2	100%	.	.	.	.	.	.	3	100%
4	75%	1	100%	.	.	.	.	.	.	5	80%
34	91%	5	100%	.	.	.	.	.	.	39	92%
37	97%	8	100%	1	0%	.	.	.	.	46	96%
19	63%	3	67%	2	100%	.	.	.	.	24	67%
14	71%	1	100%	.	.	.	.	.	.	15	73%
.	.	.	.	.	.	.	.	.	.	.	.
8918	90%	1135	95%	606	98%	1555	99%	1782	99%	13996	93%

1	0%	1	100%	2	100%	4	100%
1	100%	1	0%	.	.	.	.
.	.	.	.	.	.	.	.
1	0%	1	100%	.	.	.	.
.	.	.	.	.	.	.	.
1	100%	1	100%	.	.	.	.
2	100%	2	100%	4	75%	4	100%
.	.	.	.	.	.	.	.
1	100%	1	100%	.	.	.	.
2	100%	2	100%	1	0%	.	.
.	.	.	.	.	.	.	.
43	91%	43	95%	28	96%	68	99%
.	.	.	.	.	.	.	.
1	0%	1	100%	1	100%	.	.
1	100%	1	100%	.	.	.	.
27	59%	26	73%	16	100%	9	100%
.	.	.	.	1	100%	.	.
15	13%	15	33%	12	100%	6	83%
.	.	.	.	.	.	7	57%
3	67%	3	67%	.	.	1	100%
6	100%	6	100%	3	100%	.	.
.	.	.	.	.	.	.	.
3	100%	3	100%	5	100%	2	100%
3	67%	3	0%	2	100%	.	.
13	77%	12	33%	13	85%	33	100%
10	40%	10	70%	12	83%	84	92%
2	50%	2	100%	4	50%	0	.
1	100%	1	100%	.	.	.	.
1	100%	1	100%	3	67%	6	100%
4	100%	4	75%	5	100%	14	100%
6	67%	6	17%	2	50%	1	100%
4	100%	4	75%	7	100%	2	50%
.	.	.	.	.	.	.	.
1583	80%	1585	89%	1116	94%	1762	95%

2	100%	2	100%	1	100%	.	.
1	0%	1	100%	1	100%	.	.
.	.	1	100%	.	.	.	.
1	0%	1	100%	1	0%	.	.
1	100%	1	100%	.	.	20	100%
1	100%	1	100%	1	100%	.	.
5	80%	6	100%	2	100%	.	.
1	100%	1	100%	.	.	.	.
1	100%	1	100%	1	100%	.	.
2	100%	3	100%	2	100%	.	.
1	100%	1	100%	.	.	.	.
49	92%	50	98%	43	91%	8	100%
1	100%	1	100%	.	.	.	.
1	100%	1	100%	1	100%	.	.
1	100%	1	100%	1	100%	4	0%
34	85%	30	100%	27	81%	0	.
.	.	.	.	.	.	8	100%
20	90%	15	93%	15	7%	3	100%
1	0%	2	100%	.	.	.	.
7	100%	6	100%	3	100%	.	.
6	100%	6	100%	6	100%	4	100%
.	.	1	100%	.	.	.	.
6	83%	8	100%	3	100%	.	.
3	67%	5	100%	3	33%	.	.
19	95%	23	96%	12	75%	30	100%
15	73%	16	88%	10	70%	40	80%
3	67%	3	100%	2	100%	.	.
1	100%	1	100%	1	100%	.	.
4	75%	3	67%	1	100%	.	.
5	80%	5	100%	4	100%	.	.
7	29%	4	100%	6	67%	.	.
8	75%	7	100%	4	75%	.	.
.	.	.	.	.	.	.	.
2227	88%	2065	97%	1580	87%	721	94%