

Independent medical examination – requirements of training content for claims examiners

The director must first approve any training provided relating to independent medical examiner provider interaction.

To be approved, a training curriculum for initial certification must incorporate the following components:

- a) Appropriate and ethical communication with independent medical exam providers
- b) Insurers' right and responsibilities
- c) Injured workers' right and responsibilities
- d) Independent medical examination providers' standards of conduct requirement
- e) IME complaint process and investigations by WCD
- f) Training specific to the requirements of ORS 656.325 and OAR 436-010

Any person may develop training and receive approval by the director by submitting an application. The application must describe the training content that meets the above criteria and specify the number of training hours for that topic.

The director's approval will remain in effect until the content or number of hours of training change. At that time, the person will be required to resubmit an application that meets the new requirements.

WCD will review an application and notify the applicant of the results within 30 days of the receipt of the application. WCD will reject incomplete applications.

If an application is rejected or disapproved, the applicant will be notified of the reasons and the application may be resubmitted when these reasons have been corrected.

The director will maintain a registry of approved training curricula.

For initial claim examiner certification examinations conducted on or after July 1, 2006, the curriculum must contain training for Interactions with Independent Medical Examinations.

For renewals on or after Jan. 1, 2007, training must include three hours of training related to interactions with independent medical examination providers. The three hours of training may be completed in increments.

Questions? Contact us at 503-947-7537 or e-mail wcd.policyquestions@dcbs.oregon.gov.