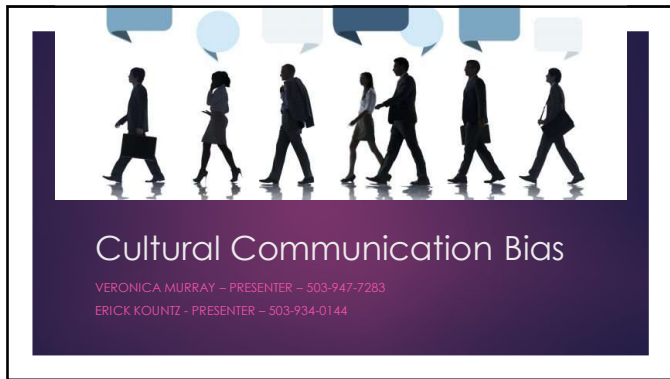
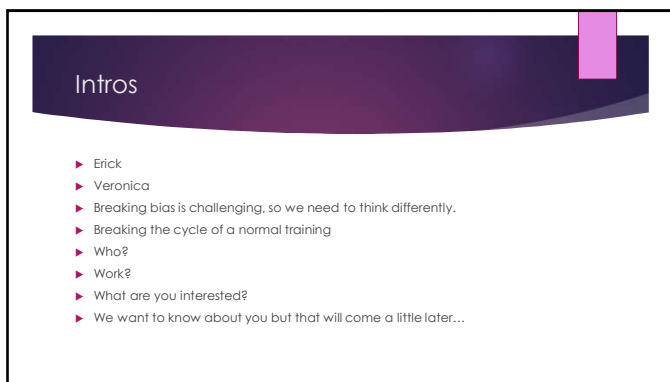


2019 Workers' Compensation Educational Conference







Card Game

- ▶ **THIS WILL BE CHALLENGING FOR MANY OF YOU!**
- ▶ Rules:
- ▶ Instructions are in front of you. 3 minutes to discuss with your team
- ▶ 1st round have fun! Laugh, talk, be competitive. But after Round 1 is done...
- ▶ Remove all items from table (pen, paper, phones, everything. No using!)
- ▶ SILENCE – When the game play begins again, the talking ends
- ▶ Hand signals, sign language, body language, tapping tables...all are encouraged **BUT NO WORDS, NO WRITING, OR ELECTRONIC DEVICES!**

Card Game

- ▶ If you are the **WINNER** at your table (highest points,) move **CLOCKWISE** to the next table.
- ▶ If you are the biggest **LOSER** (lowest points) at your table, move **COUNTER-CLOCKWISE** to the next table
- ▶ Tie breaker is first letter of your first name (alphabetically, NO speaking!)
- ▶ Play another silent round
- ▶ After 3rd round we stop and debrief

DISCUSS
Rules







ROUND

3 SILENT

Debrief – We Can Talk Again!

- ▶ How did that feel? Fun? Frustrating? Easy to learn? Difficult?
- ▶ Did you feel like you were accepted on a new team?
- ▶ Did it feel like something was wrong?
- ▶ How did you deal with it?
- ▶ How did not being able to talk make you feel?

PLOT

TWIST

Plot Twist!

- ▶ The rules were different at each table!
- ▶ That had to frustrate all you rule followers!
- ▶ This simulated real cross-cultural encounters, where people initially believe they share the same understanding of the basic rules.
- ▶ When you felt confusion, you underwent a mini culture shock similar to a person entering a different culture.
- ▶ It's a struggle to understand the differences and play the game when you know something is off but can't quite express it!

Imagine If You Actually Took A Job In A New Country...

- ▶ Every time a table received a new player, imagine them as a new customer/employee needing your help, but can't quite explain how.
- ▶ In reality, different cultures perceive things differently, and/or play by different rules.
- ▶ We must understand and reconcile these differences if we want to function effectively in a cross-cultural group.

Table Talk

- ▶ As a team, discuss what barriers may exist in your workplace that may confuse, frustrate, or stop newbies from connecting with your team.
- ▶ And what you suggest to overcome these obstacles?
- ▶ Write down your suggestions and ideas.
- ▶ We will discuss as many as we can as a group after.

Let's Share As A Group



Resources

- ▶ Information sheets are near the entry if you would like one.
- ▶ If you would like additional training, please contact us.

Thank you!!

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